

CUSTOMER
SERVICE
EXCELLENCE[®]



This is to certify that

University of Strathclyde - Library and Information Resources

Andersonian Library
Curran Building
101 St James Road
Glasgow
G4 0NS

meets the criteria of

Customer Service Excellence

in accordance with the requirements of the Cabinet Office's Customer Service Excellence Standard

Certificate Number
19/0898

Initial Recognition Date
18th November 2019

Expiry Date
18th November 2025

Issue Date
6th January 2023

Revision
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Signed

on behalf of Centre for Assessment Limited