



# Training for Trainers Handbook

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Equally Safe in Colleges and Universities

University of Strathclyde

With thanks to Glasgow and Clyde Rape Crisis Centre, and to Rachel Fenton and Helen Mott for the development of the original *Intervention Initiative* materials upon which this is based.



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## **Good Facilitation & Discussion Tips for Facilitators**

## Ground Rules – set at first session and remind every session

Ask the students what they need from you and from each other in order to feel safe talking about abuse and sexual coercion. E.g. do they require confidentiality, or the right to refuse to participate? Develop ground rules together and make sure that these include:

- Confidentiality experiences shared by participants in the room are not to be shared outside. Explain that you will never put anyone 'on the spot' by asking people to share experiences they don't want to share.
- Appropriate language while discussion is welcome, language that is racist, sexist, homophobic or otherwise offensive or biased is not acceptable and should be challenged. There will be some discussion of offensive language as a topic in some sessions.
- Attendance a shared expectation for timely attendance at each session.
- Leaving the room there will be discussion of some sensitive areas and some people in the room will have had personal experience with some of the issues. Needing to leave the room is ok. If someone needs to leave the room because of the content of the session, facilitator/s will want to be able to find them afterwards to check how they are feeling and that they have appropriate support please ask students to contact facilitator/s in private after the session.

#### **Defusing difficult situations**

- Foster a calm environment by modelling calm behaviour.
- If someone is dominating the discussion, summarise back to them what they have said and explain that you would now like to hear what others have to say.
- If a person seems hostile or antagonistic, do not respond with negativity but repeat back to them what they have said they may feel that their opinions are not being listened to. Then ask if they can frame their views in a positive way that will move the discussion forward. Remind the group that it is fine to challenge ideas or opinions but not to be personal or to try to 'win' arguments.

## Diversity

When dividing students for group exercises, aim to create groups that have an inclusive mix of students from different backgrounds / identities. This encourages open conversation and dialogue. Some exercises however might be better completed in single sex groups if this is possible or appropriate.

## Engagement

Familiarise yourself with the material of this programme before delivering it - participants will engage better when facilitators are confident with the material.



## Safeguarding, Confidentiality and Disclosure

It is very important that everyone knows from the beginning that confidentiality is important – the issues being discussed may affect students on a very personal level and the process of discussing them may lead some students to disclose previous or current abuse or assault. At the beginning of the programme you will create ground rules with the participants – please ensure that they include confidentiality.

Your university will have a Safeguarding Policy which they will publish and which you are required to implement. If during the course of the programme you become aware or have concerns that a participant is being abused or harmed, or if you have concerns about their welfare, health or safety, and believe them to be vulnerable, your university's Safeguarding Policy is likely to require that you report concerns to a Designated Safeguarding Officer at the university. It is a requirement of law to report safeguarding concerns in the case of children or young people (anyone aged under 18) or vulnerable adults. See Protection of Vulnerable Groups (Scotland) Act 2007 (<a href="http://www.legislation.gov.uk/asp/2007/14/contents">https://www.legislation.gov.uk/asp/2007/14/contents</a>). University of Strathclyde Safeguarding Policy is called Protecting Vulnerable Groups – <a href="https://www.strath.ac.uk/hr/policiesandprocedures/pvg/">https://www.strath.ac.uk/hr/policiesandprocedures/pvg/</a>

If a participant does make a disclosure to you or to the group, you may find these points helpful:

#### Acknowledge

• It takes courage to talk about personal experiences – thank the person for sharing. Check whether they would like to talk later in a safe/quiet space and before moving on, ask if they are happy for the group discussion to move on.

#### Listen, Believe, Reassure

• This may be the first time they have ever spoken about this experience. It is important that they feel understood and believed. Reassure them that the abuse/assault is not their fault.

#### Inform

- From the outset, do not make promises that you cannot keep such as "I'll take care of it" or "I won't tell anybody". Explain that some information can be kept confidential but some cannot.
- Explain that the group is a learning group and not a support group say that there are support services inside and outside the university and provide a list of contact details and telephone numbers. Ensure you have distributed the list of local and national organisations.

#### Checklist:

I have read and understand my university's safeguarding policy and the procedures I must follow.
I have copies of a list of national and local support services including University support services and
$^{ m J}$ specialist support services (e.g. for domestic abuse, rape and sexual assault, forced marriage) to hand.



## **Criteria of Attendees**

The following are criteria that attendees should fulfil BEFORE course begins:

- Have completed The Scottish Intervention Initiative.
- Have good working knowledge of gender-based violence (e.g., different forms of GBV).
- Understand & accept a gendered analysis of GBV & how gender inequality & GBV reinforce each other.
- Can apply this training and facilitate The Scottish Intervention Initiative at their institution/ organisation, and train new facilitators to ensure sustainability of the programme.

## **Learning Outcomes**

The learning outcomes which will enable you to:

- 1. Understand the context and rationale for delivering The Scottish Intervention Initiative (TSII);
- 2. Define the role of the facilitator and gain skills and confidence in facilitating TSII;
- 3. Respond safely and sensitively to disclosures and know where and when to access appropriate support;
- 4. Respond to tricky situations and questions in a sensitive and confident way.

## **Resources and Preparation before Course Begin**

What you need to know as facilitator before the course begins	
Read the 'Good Facilitation' resource	
Read the guide to 'Safeguarding, Confidentiality and Disclosure' resource	
Have a local support services handout including links to complaint procedures	
Check internet connection and all video links	
Update slide 3 with names and contact details	

Estimated timing for each session		
Introduction	10 minutes	
Session 1	35 minutes	
Session 2	60 minutes	Allow four hours
Session 3	45 minutes	in total
Session 4	35 minutes	
Closing	10 minutes	

Resources for this session		
PowerPoint slides		
Internet connection to play video clips		
Handout – support services local/national		
Training for Trainers manual		
Flipchart paper / post-its, and pens		
Paper copies: Theoretical Rationale		
Instruction of empathy exercise		
Social norms questionnaire and score sheet		
Selection of role plays and case studies		
www.endGBV.uk pink leaflet		
Worksheet: Looking After Yourself		
Disclosure protocol		
Feedback forms		
Post-its or flipchart from introduction session		
Course certificates		



Information for facilitator only (in italic)



Tasks or questions for the group

Criteria of Attendees



## Introduction

Session plan: 5-10 minutes

Focus/Activity	What to say	Resources
Welcome/ Icebreaker	See the "Good facilitation" resource.  Introduce yourself and the group to each other. Ask the participant to provide their name, which area they are studying/working and why they have signed up to the Training for Trainers.	Slide 1: Introduction  The Scottish Intervention Initiative  Training for Trainers
Ground rules	Explain that we will discuss difficult and sensitive issues. Discuss confidentiality, listening, disclosure and ensure you have set the ground rules together.	Slide 2: Ground rules  - We will be learning and working together as a group in this programme - Some of the material we will be discussing will be sensitive and some of us will have had personal experience of the things we discuss - We will all be respectful of personal emotions as we '  - Confidentiality - Appropriate language - Attendance - Communicating with the facilitator  - Please be aware that we will be talking about sensitive issues and issues that might have affected you or people you care about. If you feel uncomfortable or upset it is fine to leave the space. Facilitators will understand and are trained to help you.



Focus/Activity	What to say	Resources
Facilitators	Ensure you give your contact details to your group and explain you can discuss any issues and can signpost to support organisations.	Slide 3: Facilitators  Facilitators  Name of facilitator 1 Contact details  Name of facilitator 2 Contact details
Questions and concerns about TSII and delivering it 3-5mins for this activity	ASK THE GROUP  Do you have any thoughts, questions, and concerns about TSII and delivering it?  This question is asked to collect attendees' initial thoughts, questions or concerns after having gone through TSII and about delivering it themselves.  Feedback could be collected on a flipchart paper or on post-its (involve co-facilitator) highlighting which points will be addressed during the Training for Trainers sessions. Any outstanding questions could be addressed at the very end of the Training for Trainers.	Slide 4: Questions and concerns about TSII and delivering it  Do you have any thoughts, questions, and concerns about The Scottish Intervention Initiative and delivering it?  The Scottish Intervention Initiative
Aims of the Course	This is a one-day course designed to equip university staff and students (or those working closely with this group) to deliver TSII Bystander Training to other staff and students.	Slide 5: Aims of the Course

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Focus/Activity	What to say	Resources
		Aims of the Course  To equip you to deliver the Scottish Intervention Initiative to university staff and students  The Scottish Intervention Initiative
Learning Outcomes	<ol> <li>There are 4 learning outcomes which will enable you to:</li> <li>Understand the context and rationale for delivering TSII;</li> <li>Define the role of the facilitator and gain skills and confidence in facilitating;</li> <li>Respond safely and sensitively to disclosures and know where and when to access appropriate support;</li> <li>Respond to tricky situations and questions in a sensitive and confident way.</li> </ol>	Slide 6: Learning Outcomes  Learning Outcomes  1. To understand the context and rationale for delivering The Scottish Intervention Initiative  2. To define the role of the facilitators and gain skills and confidence in facilitating  3. To respond safely and sensitively to disclosures and know where and when to access appropriate support  4. To respond to tricky situations and questions in a sensitive and confident way



## **Session 1: Context and Rationale of The Scottish Intervention Initiative**

Session plan: 35 minutes

Focus/Activity	What to say	Resources
Session 1 introduction	This session is intended to give you some background information about The Scottish Intervention Initiative including theoretical framework, context and impact.	Slide 7: Session 1 introduction  Session One Context and Rationale of the Scottish Intervention Initiative
Evidence in Higher Education settings	We presented some research evidence in the Bystander Training showing that GBV is a problem at UK universities.	Slide 8: Evidence in HE settings  Evidence shows that:  Ty% students have experienced sexual harasment (Cumbridge 2014 page 16-24 have higher risk of experiencing domestic violence (Cok 2014) page 19 (Combridge 2014 page 1



#### Additionally, evidence shows that this problem extends beyond the university Evidence in Slide 9: Evidence in society setting. Women, and particularly young women, report having had experiences of society Evidence also shows that: physical, psychological or sexual violence. Men tend to be the perpetrators in most cases. These experiences are frequently reported as traumatising and negatively impact victims' mental health, wider relationships, and work and study performance, and contribute to gender inequality and other forms of discrimination. This suggest that there is a cultural problem of systematic abuse which cannot be addressed solely by rehabilitating individual offenders or treating individual ESCU The Scottish Intervention Initiative survivors. We require a solution that systematically changes the culture. Gendered In The Scottish Intervention Initiative, we adopt a 'gendered analysis' of gender-Slide 10: Gendered Analysis based violence understanding that "violence against women is regarded as both a analysis **Gendered Analysis** cause and consequence of women's inequality". Which is also the position that the Scottish Government takes. (Scottish Government ESCU Working Group, 2019) Violence against women is regarded as both cause and consequences of women's inequality · Mostly affects women for being women Historic roots of women's subordination reinforced through men's use of physical and The historic roots of GBV lie "in women's unequal social and political status in many Gender based inequality countries across the world and men's traditional right to use physical and sexual Continuum of violence against (mostly) women permeates throughout society still today and maintains unequal power relations which violence against women" (McGoldrick and Donaldson, 2017). encourage further violence · Women and men use and experience violence ESCU The Scottish Intervention Initiative GBV "take a number of different forms, [are] perpetrated by individuals and groups, in public and in private and can affect women at any age. [This creates] a continuum of [gender-based] violence" that runs throughout society (McGoldrick and Donaldson, 2017). GBV functions to maintain women's historically subordinated position and, thus, maintain male privilege. And at the same time, these unequal power relations and the socially constructed norms around gender roles encourage further GBV. (Scottish Government ESCU Working Group, 2019)



Background for Delivering The	Let's turn to The Intervention Initiative itself and provide you with some context of its development and use.	Slide 12: Background for Delivering The Scottish Intervention Initiative
3 minutes for this activity	ASK THE GROUP  How do you feel about the gendered analysis approach? Do you have any concerns?	https://www.youtube.com/watch?v=oky4Ge1_CCc
Video and discussion	Play this YouTube video of Nicola Sturgeon emphasising the importance of taking a 'gendered analysis' approach. It is 11 seconds long.  Then briefly discuss how attendees feel about this approach and presenting it to attendees of the bystander training. Address any concerns the group may have.	Slide 11: Video on Gendered Analysis  Gendered Analysis
	You can direct participants to the MOOC "Understanding violence against women" (McGoldrick and Donaldson, 2017) and ESCU Toolkit, both available from the University of Strathclyde.	
	Therefore, a gendered analysis "is a tool to make visible the operation of gender within structural patterns of power, and the impact of gender-based abuse to perpetuate women's individual and collective subordination." (Scottish Government ESCU Working Group, 2019)	
	Of course, women do use violence but overall "Women and men use and experience violence differently. Men are statistically more likely to use violence (especially severe violence) against other men and against women. Women and girls are disproportionately affected by domestic abuse, sexual violence and other forms of violence committed mainly by men." (Scottish Government ESCU Working Group, 2019)	

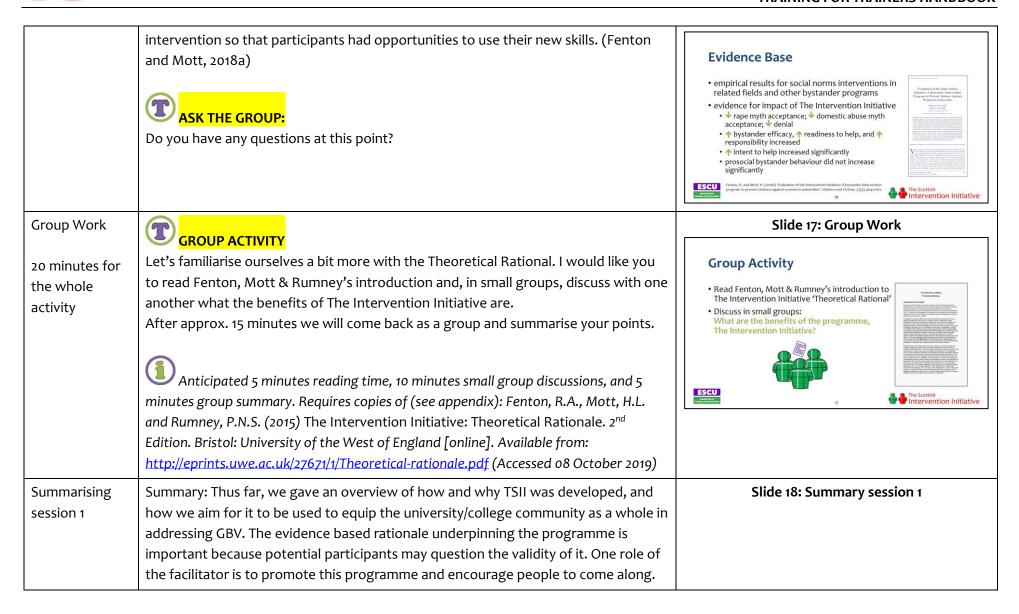


Scottish Intervention Initiative	The Intervention Initiative was developed by Dr Helen Mott and Dr Rachel Fenton at the University of the West of England who extended the 'Get SAVI' project by Scottish Women's Aid and adapted it for the university sector. The project was commissioned by Public Health England in 2014.  In subsequent years, it was adapted for the Scottish context by the ESCU team at the University of Strathclyde and renamed as The Scottish Intervention Initiative and has since been delivered to Strathclyde university staff and students in collaboration with Glasgow & Clyde Rape Crisis. It is now rolled out across colleges and universities in Scotland.	Background for Delivering The Scottish Intervention Initiative  2014-2016 Mott & Fenton (University of the West of England) adapted the 'Get SAVI' project by Scottish Women's Aid to develop The Intervention Initiative  2016-2019 Adapted to the Scottish context and renamed as TSII by the University of Strathclyde and delivered with Glasgow & Clyde Rape Crisis to university students and staff  since 2018 Delivered to colleges and universities across Scotland in response to the Scottish Government's agenda Equally Safe to tackle gender based violence in colleges and universities
Rationale of The Scottish Intervention Initiative	The Scottish Intervention Initiative aims to promote change in the social environment that facilitates rape, sexual assault and domestic violence in University and Further Education settings. It is based on theories of bystander intervention and social norms (Berkowitz, 2013) and encourages "men and women to change the social norms in their peer culture that support problematic and abusive behaviours (Lonsway et al., 2009)". (Fenton, Mott and Rumney, 2015)	Slide 13: Rationale of The Scottish Intervention Initiative  Rationale of The Scottish Intervention Initiative  To promote change in the social environment that facilitates rape, sexual assault and domestic violence in University and Further Education settings  Potton, RA, Mct. KL, and fairmer, P.N. (pr.) The Intervention inhibitor: Newtonial Automatical Automatical Control Programment (principles and additional Automatical Control Programment (principles and additional Automatical Automatical Control Programment (principles and additional Automatical
Rationale of TSII: Advantage to other prevention programmes	<ul> <li>The advantages of TSII programme are:</li> <li>Empowers both men and women to intervene proactively to stop violence &amp; abuse.</li> <li>It emphasises that the responsibility for changing the environment lies with the whole community.</li> <li>It is based on inclusivity, empowerment, skills training and 'being part of the solution'</li> </ul>	Slide 14: Rationale of The Scottish Intervention Initiative



	<ul> <li>and importantly gives men a positive and active role in the prevention of violence against women. As such it sets the tone as non-blaming and non-judgemental.</li> <li>It teaches both the theory of bystander intervention and the practical skills necessary to confidently and competently intervene to prevent violence.</li> <li>It corrects misperceptions of sexual assault and domestic violence thereby increasing healthy behaviour and willingness to intervene as a bystander.</li> <li>It is adaptable to other situations where someone is being victimised.</li> </ul>	Rationale of The Scottish Intervention Initiative  Advantage to other prevention programmes  • encourages proactive intervention to stop violence and abuse  • responsibility for change is with the whole community  • positive approach: inclusivity, empowerment, skills training and 'being part of the solution'  • gives men a positive and active role in the prevention of violence  • teaches theory and practical skills of bystander intervention  • corrects misperceptions of GBV
Helen Mott: The Intervention Initiative	Play this YouTube video of Helen Mott talking about The Intervention Initiative. It is 2:52 minutes long.	Helen Mott: The Intervention Initiative  Helen Mott: The Intervention Initiative  https://www.youtube.com/watch?v=oXdkgSnAY3Q  The Soutish Intervention Initiative
Evidence Base	There is evaluation evidence that this bystander training model works.  Fenton & Mott (2018) reported that rape myth acceptance, domestic abuse myth acceptance and denial decreased while bystander efficacy, readiness to help, and responsibility increased. Intent to help also significantly increased. The only part that did not show any increase from a pre-test to post-test was prosocial bystander behaviour. But Fenton & Mott suggested that the measure they used may not have asked about the kind of prosocial bystander behaviour taught in The Intervention Initiative and may need to be administered again several months after the	Slide 16: Evidence Base







Let's take a short minute break before starting Session 2 that addresses facilitation skills, are there any questions about this first session?





## Session 2: Role of the Facilitator

Session plan: 60 minutes

Focus/Activity	What to say	Resources
Session 2 introduction	This session will define the role of the facilitator and how to create a supportive learning environment.	Slide: 19: Session 2 introduction  Session Two Role of the Facilitator
Role of the Facilitator	The role of the facilitator is to assist participants' learning by creating a safe learning environment.  Now, all of you will have been in some kind of learning environment before, for example, as a student, workshop or seminar participant, or a 'Bystander Training' participant. You experienced other people facilitating these or perhaps have even facilitated before yourself. That is, you probably know already a good amount of what good or bad facilitation looks like.	Slide 20: Role of the Facilitator  Role of the Facilitator  To support participants' learning by creating a safe learning environment  Can you think of a time when you did / did not feel safe in a learning environment (e.g., school, training, lectures)?
5 minutes for this activity	ASK THE GROUP  Can you think of a time when you did / did not feel safe in a learning environment, at school, training, or lectures etc.?	The Scottish Intervention Initiative

Session 2: Role of the Facilitator



Focus/Activity	What to say	Resources
	Explore participants' responses by asking "What factors contributed to feeling safe or unsafe in that environment?" Answers could be collected on <b>flipchart paper</b> and/or with <b>post-its</b> and divided into safe and unsafe factors. In this way, you can establish their existing knowledge as well as identify gaps already covered in the next slides or bring up questions about safe/unsafe learning spaces or good/bad facilitation that could be discussed during subsequent material. Spend approx. 5 minutes on this activity.	
Support	As a facilitator, it is helpful to consider:	Slide 21: Support Participants' Learning
Participants'	Who are my participants?  Miles de the character de 2	Support Participants' Learning
Learning	<ul><li>What do they know already?</li><li>What do they not know?</li></ul>	
	How do they learn best?	Knowing your participants  • Who are the participants?
		What do they know and don't know about the topic? How do they learn?
	Let's look at this in detail.	
		ESCU  The Scottish  Intervention Initiative
Who are the		Slide 22: Who are the participants?
participants?	This slide contains an animation that only shows the full text when clicking a	
a a minutes for	second time. You can use the empty slide to engage participants by asking:	
2-3 minutes for this discussion		
cs discussion	ASK THE GROUP	
	Who are the participants?	

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Focus/Activity	What to say	Resources
	In most cases TSII will be delivered to university staff or students including participants from wide backgrounds. Most participants will already have been active and/or passive bystanders at some point in their life. As facilitators, it is important to be aware that there may be victims as well as perpetrators of GBV in the group.  Find out in advance whether your audience is from a specific programme or department (e.g., students training to become teachers). Then you can tailor some elements of the bystander training (e.g., case studies, questions to the audience, real life examples or statistics) to their circumstances, such as being an effective bystander in a school setting.	Who are the Participants in The Scottish Intervention Initiative?  • University staff and students • Diverse group (age, gender, sexuality, ethnicity, nationality, dis/ability)  • All have been active as well as passive bystanders in distressing situations on some point  • Some victims/survivors of gender-based violence on or off campus  • Some perpetrators of gender-based violence on or off campus
What do participants already know and don't	This slide contains animation that only shows the full text when clicking a second time (for the '+') and third time (for the '-'). You can use the incomplete slide to engage participants by asking:	Slide 23: What do participants already know and don't know?  What Do Participants Already Know and Don't Know?
know?  2-3 minutes for this discussion	ASK THE GROUP  Your participants will have a similar range of knowledge and experience to you before you attended the bystander training. What did you know and didn't know before attending The Scottish Intervention Initiative?	<ul> <li>Experience of university life</li> <li>Experience of discrimination, harassment or violence due to protected characteristics</li> <li>Experiences of 'bystanding' in distressing situations</li> <li>Some lived experiences of gender based violence and on being a bystander – to different degrees</li> <li>Limited knowledge and awareness of gender based violence and on being a bystander – to different degrees</li> <li>Limited knowledge and awareness of gender based violence and on being a bystander – to different degrees</li> <li>Limited knowledge and awareness of gender based violence and on being a bystander – to different degrees</li> <li>Limited knowledge and awareness of gender based violence and on being a bystander – to different degrees</li> <li>Limited knowledge and awareness of gender based violence and on being a bystander – to different degrees</li> <li>Limited knowledge and awareness of gender based violence and on being a bystander – to different degrees</li> <li>Limited knowledge and awareness of gender based violence and on being a bystander – to different degrees</li> <li>Limited knowledge and awareness of gender based violence and on being a bystander – to different degrees</li> <li>Limited knowledge and awareness of gender based violence and on being a bystander – to different degrees</li> </ul>
	<ul> <li>Looking for:</li> <li>University staff and students will have lived experiences of university life generally, and facilitators can make use of this to engage in discussions.</li> </ul>	

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Focus/Activity	What to say	Resources
	<ul> <li>There may be experiences of discrimination, harassment or violence due to other protected characteristics. This will help to show how the role of bystanders works across different issues. Be aware of language and avoid discrimination/assumptions about sex, sexuality etc.</li> <li>Be careful, when using personal experiences, that victims of GBV don't feel pressured to disclose. We will come back to these cases in session 3 and 4.</li> <li>As facilitators we work from the premise that participants have:         <ul> <li>A limited knowledge / awareness of GBV and on being a bystander, and</li> <li>Limited skills /confidence in being an active (and safe) bystander.</li> </ul> </li> </ul>	
How do participants learn individually?	People learn in different ways and there are various theories on learning styles.  Here, we will introduce you to one of them: Kolb's (1984) learning cycle, or  "experiential learning". As facilitators, we aim to include different ways of learning to appeal to participants because not everyone learns in the same way. But it is important that everyone gets the key messages of the bystander training.  According to Kolb, people learn through discovery and experience and this can be achieved by going through this 4-step cycle – although most people have their own preferred starting point:	Slide 24: How do participants learn individually?  How Do Participants Learn Individually?  Active experimentation  Active experiment experiment with a conceptual sation of the source of humber of barriage and development.  Reflective observation  Sold D. 1/94/0 Toperhordal humber Experiment as the source of humber and development.  Inglewood Clifts, N.2. Prefice-tild
	<ol> <li>Firstly, it is essential that the learner (or team of learners) are exposed to a concrete experience which actively involves them. It's learning by doing. For example, this includes ice breakers, practical exercises, problem solving, or group discussions.</li> <li>A second step is reflective observation. This involves "taking time-out from 'doing', [] stepping back from the task and reviewing what has been done and</li> </ol>	

Session 2: Role of the Facilitator



Focus/Activity	What to say	Resources
	experienced." It's an opportunity to ask questions and communicate with other members of a team. Example may include asking for others' observations, giving feedback to others, writing a report or reflective piece or learning diary, quiet thinking time, tea/coffee breaks.  3. Thirdly, a learner goes through a process of abstract conceptualisation, that is, of making sense of what has happened, [] interpreting the events and understanding the relationships between them." Learners compare and synthesise what they have done, what they reflected on, and what they already know. Presenting models, and providing theories and facts are particularly helpful to support this process.  4. The final stage is active experimentation. The learner places, what they have learned, into a context relevant to them. They consider how to put the new material into practice, for example, by planning what to do next, using case studies and role plays, and considering solutions to real problems.  (University of Leicester, 2019)	
	The Scottish Intervention Initiative has been designed to suit different ways of learning and therefore it's important to stay true to the material.  ASK THE GROUP  Think of a time when you learned to do something and it was successful and you enjoyed the experience. Where in the learning cycle would you place yourself?	
Creating a Safe Learning Environment	A second aspect of the role of the facilitator is to create a safe learning environment.  We can do this by role-modelling good relationships with participants and this might involve the following:	Slide 25: Creating a Safe Learning Environment

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Focus/Activity	What to say	Resources
	This slide uses animation. Click for each point to appear one after the other. Read out each point on the slide and add comments as below:  1. It breaks the ice. 3. For example, if several of your participants look confused or the group very hesitantly starts a task after you gave an instruction or after you asked a question then you might like to find out why.  5. While the Bystander Training comes with a script for facilitators, it's okay to include participants' questions, comments and experiences relevant to the topics. These conversations enrich theoretical material and keeps participants interested. 6. At the same time, be mindful of the time. 8. You can create a safe space for sharing feedback by thanking this participant for their contribution and asking the group for further input.  [Continue on next slide.]	Creating a Safe Learning Environment  Role-modelling good relationships:  (a) Introducing yourself and participants ground rules  (b) Allowing spontaneous conversations  (a) Setting ground rules  (b) Allowing spontaneous conversations  (c) Allowing spontaneous conversations  (d) Repeating information  (e) Redirecting to group when participant dominates discussions back to topic  (a) Repeating information  (b) Redirecting to group when participant dominates discussion  (a) Repeating information  (b) Redirecting to group when participant dominates discussion  (a) Repeating information  (b) Redirecting to group when participant dominates discussion  (c) Allowing spontaneous conversations  (a) Repeating information  (b) Redirecting to group when participant dominates discussion  (c) Allowing spontaneous conversations  (a) Repeating information  (b) Redirecting to group when participant dominates discussion  (c) Allowing spontaneous conversations  (d) Repeating information  (e) Redirecting to group when participant dominates discussion  (e) Redirecting to group when participant dominates discussion
Creating a Safe Learning Environment	This slide uses animation. Click for each point to appear one after the other. Read out each point on the slide and add comments as below:	Slide 26: Creating a Safe Learning Environment  Creating a Safe Learning Environment
	<ul> <li>9. We will talk about this more in the last session.</li> <li>10. For example, by having small-group or pair discussions or by looking at them smiling when looking for group feedback.</li> <li>11. To reflect, to finish a given task, or for participants to gather courage to answer. Rushing your audience along may feel unsafe or pressured to them.</li> </ul>	Role-modelling good relationships:  (9) Defusing difficult situations  (10) Encouraging quiet people to participate with a few seconds of silence  (12) Overcoming your nervousness with preparation with preparat

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Focus/Activity	What to say	Resources
	<ul> <li>12. For example, have all material ready and a room booked. Know that your cofacilitator is coming and how many participants are attending. Rehearse some of the script in advance. Participants will engage better when facilitators are confident with the material.</li> <li>13. Use your common sense and trust your intuition too. Or engage your cofacilitator, or look up information and return to it later.</li> </ul>	
Pre-course preparation	Read out each point on the slide and add comments as below:	Slide 27: Pre-course preparation  Pre-Course Preparation
	<ul> <li>There are also practical issues to consider as a facilitator:</li> <li>Delivery</li> <li>Deliver programme in (1) 1-hour sessions over 8 weeks, (2) 2-hour sessions over 4 weeks, or (3) a day and a half in 1 or 2 weeks.</li> <li>TSII "designed to tackle a community-level problem. This means it should be delivered to all members of your community It is suitable for delivery to mixed-sex groups. [Preferably] it should be timetabled, not offered on a voluntary ad-hoc basis." Note that "the intervention is complex. Individual sessions should not be extracted or condensed; they do not stand alone but work together as a whole."</li> </ul>	Timetable: 8 x 1 hour, 4 x 2 hours, or 1.5 days  Promotion to target audience in multiple formats at various locations and repeated reminders  Group size: 15-25, over-recruiting  Room booking  Access to course material  Always two trained facilitators  ESCU  The Scottish Intervention Initiative
	<ul> <li>2. Promotion</li> <li>Different formats, e.g., emails, posters, VLEs, targeted websites, twitter, Facebook pages, newsletters, flyers, uni radio, face-to-face in the classroom</li> <li>Creativity welcomed.</li> <li>Requires considerable effort to encourage people to register for this programme.</li> <li>Create an Eventbrite page or just ask people to email you.</li> </ul>	

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Focus/Activity	What to say	Resources
	3. Group size	
	To make the group exercises and role-plays work	
	To maintain a safe learning environment	
	If participation is <i>voluntary</i> then some registered people may not attend and	
	others will drop out during the course. This is normal. Consider over-recruiting.	
	4. Suitable room	
	To connect to a laptop, where furniture can be moved, and which is accessible	
	5. Course material	
	All material available from the ESCU website at the University of Strathclyde	
	Can be uploaded on your university's VLE for participant access	
	<ul> <li>Facilitation Handbook includes instructions of what material to prepare for each session and a script.</li> </ul>	
	6. Facilitators	
	Ideally one facilitator is a local Rape Crisis prevention worker; brings a lot of 'real	
	world' experience that participants respond well to	
	<ul> <li>Facilitators may be (but don't have to be) academic staff, staff from counselling,</li> </ul>	
	wellbeing, student services; all should be trained in responding to disclosures	
	Not suitable for peer facilitation.	
	(Equally Safe in Higher Education, 2019)	

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Facilitating	GROUP ACTIVITY	Slide 28: Facilitating Activities
Activities  40 minutes for activity	As a facilitator, you will deliver different activities, for example, an empathy exercise, video discussions, a social norms questionnaire and its results, and role plays. Do you have questions about delivering any of these?	Do you have questions about delivering an activity?  • Choose an activity to practice facilitating it • Discuss your experience of delivering and  Discuss your experience of delivering and  Discuss your experience of delivering and  Discuss your experience of delivering and
	Depending on feedback, you could either let them try out only one activity that particularly concerns them or two or three activities. The following instructions is for three activities, but can be amended:	receiving this material. (What worked well, and why? What didn't, and why? Any other concerns?)  • Then, feed back your experience to the whole group  ESCU  Any Other What didn't, and why? Any other concerns?  • Then, feed back your experience to the whole group
	Organise into three groups. Each group selects an 'activity' table and practices facilitating that activity within their group. These activities are taken directly from The Scottish Intervention Initiative material. Discuss your experience of delivering and receiving this material. (What did or did not work and why? What other concerns might you have in delivering this material?).	
	After 10 mins, move to another table to explore a second activity in the same way. Then explore a third activity. After 30 minutes, each group will feedback to the whole group.	
	For three activities, this is 40 mins long. Spend 25-30 mins on practicing facilitating (3 activities; 10 mins each) and another 10 mins on group feedback for each activity (3 activities, 3 mins each). This can be reduced when practicing only one or two activities.	
Summarising session 2	In session 2, we looked at who the participants in <i>The Scottish Intervention Initiative</i> are, how you can support their learning and create a safe environment. We had a practical session on skills. You also had a go at facilitating some of the activities	Slide 29: Summary of session 2

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yourself. We will take a break now and then continue with session 3 about handling disclosures, reporting pathways and keeping yourself safe. Are there any questions before we move on?





# Session 3: Safeguarding, Disclosures and Support

Session plan: 45 minutes

Focus/Activity	What to say	Resources
Session 3 introduction	In this session we will discuss safeguarding issues, confidentiality, reporting pathways, handling disclosures, and looking after yourself.	Slide 30: Session 3 introduction  Session Three Safeguarding, Disclosures and Support  The Scottish Intervention Initiative
Setting ground rules  3 minutes for discussion	At the beginning of the programme you will create ground rules with the participants. Please ensure that they include confidentiality, use of appropriate language, attendance, and communicating concerns with the facilitator. TSII includes a "Good Facilitation" guide for you to read.  Particularly, confidentiality is important because the issues being discussed may affect students on a personal level and the process of discussing them may lead some students to disclose previous or current abuse or harassment.  ASK THE GROUP  What are the key issues around 'confidentiality'?	Setting Ground Rules  Confidentiality  Appropriate language  Attendance  Communicating with the facilitator



Focus/Activity	What to say	Resources
	<ul> <li>Looking for:         <ul> <li>no one will be asked to disclose personal experiences, but if they do disclose experiences then they will not be share with anyone outside the group;</li> <li>confidentiality is conditional; it's never absolute;: facilitator has a duty of care to follow a safety protocol when someone discloses immediate risk of serious harm, and will work with that person to decide who they would be happy for facilitator to tell (e.g., their supervisor);</li> <li>if facilitator is unsure whether confidentiality cannot be given in a particular case then seek advice from line manager;</li> <li>discuss what to do if confidentiality is breached by TSII participant</li> </ul> </li> </ul>	
Relational Approach	When people feel safe they are likely to open up, and this means that course participants might disclose personal experiences of GBV. It is important but not always easy to respond skilfully.  A central part of dealing with disclosures is how you relate to the person. It is essential to listen to them and believe them.  It may take years for someone to feel able to disclose so we always have to offer a positive response. Being in this group may encourage a participant to disclose so be aware of responding appropriately. Remember, we know that facilitators are not experts or professionals in GBV but we can respond in a positive way to support the survivor to get help and support.  It is essential that you do not ask the participant to share details of their abuse, this is not your role.	Relational Approach  How we are with the person and how we relate to them is central.  7.8 years (average) before survivors disclose¹ 26-28% of survivors never disclose² You are not expected to be an expert but you can be key in empowering abuse survivors seek help.  State of the survivors seek help.  **The Scottish tran a material ample of addiscret women, Old Abbase A togglet, yet, rep16.



Focus/Activity	What to say	Resources
Handling	We are not training you here in conducting risk assessments but you may be in	Slide 33: Handling Disclosures
Disclosures	situations where you may need to handle disclosures. As facilitators and as	Handling Disclosures
	employers at the university, you have a duty of care to respond to risks of serious harm. If a participant does make a disclosure to you or to the group, you may find	
	these points helpful:	Acknowledge their experience  Believe and reassure them
		Listen actively
	Acknowledge their experience.	Ask if they feel safe
	• It takes courage to talk about personal experiences – thank the person for sharing.	Explain your role and encourage towards specialist support  Give them control
	Check whether they would like to talk later in a safe/quiet space and before	ESCU Universities Scatland (2018) Psychological, emartimed, physicial and sexual advance on take name jurns (online). Available at https://www.escatgbr.od/
	moving on, ask if they are happy for the group discussion to move on.	
	Believe and reassure them.	
	This may be the first time they have ever spoken about this experience.	
	Important that they feel understood and believed. Be kind and reassure them	
	that the abuse/assault is not their fault. Confirm you take the matter seriously.	
	<b>Listen actively.</b> Don't interrupt. Don't be afraid of silences. Concentrate on what you	
	are being told.	
	Ask if they feel safe. Ask them if they are feeling frightened and explain that you will	
	support them to tell someone e.g., police, accommodation, security, parent etc.	
	Explain your role and encourage towards specialist support.	
	Advise that you are not a trained specialist but you can listen, provide	
	information and refer for support.	



Focus/Activity	What to say	Resources
	Avoid making statements that cannot be upheld; e.g., "I'll take care of it" or "I won't tell anybody". Instead, direct them to local and national organisation.	
	<ul> <li>Give them control.</li> <li>The person making the disclosure needs to be in control and make their own decisions about what happens next</li> <li>Except if they disclose risk of serious harm to themselves or someone else. Then follow your safety protocol. We'll come back to this shortly.</li> <li>(The Scottish Intervention Initiative, 2019b; Universities Scotland, 2018)</li> </ul>	
Managing Discussions	This slide uses animation so that each green bubble appears after each click.	Slide 34: Managing Discussions based on Personal Experience
Based on Personal Experience	Most shared experiences can be integrated in group discussions. Let's look at this example. [Read case study in purple box.] What could you say or ask in response to this comment so that it can become part of a valuable group discussion?	Managing Discussions Based on Personal Experience  How did it make you feel?  During a group discussion, a student in your react?  Tisll group discloses:  How does it make group of lads in sports tops got on the did you or others.
5 minutes for this activity	Looking for (but not limited to):  How did it make you feel?  How did people around you react?  What consequences did you or others involved experience?  What would you have liked to have happened in the best scenario?	the group feel?  were singing songs and laughing. A experience?  people in the group started shouting to some or  How would they have reacted in a similar situation?  sy were talking to look of morntable into ten what tools of the bystander training can be applied?  ESCU  The Soutish Intervention Initiative
	<ul> <li>How does it make the listener/group feel?</li> <li>How would they have reacted in a similar situation?</li> <li>What tools of the bystander training can be applied?</li> </ul>	



Focus/Activity	What to say	Resources
Responding to Disclosures of Risk of Serious Harm	The techniques from the previous 2 slides are useful when responding to most disclosures. But they may need to be adapted when information about risk of serious harm is being shared.  Note that such disclosures tend to be rare, and the person usually makes an informed decision to disclose to you. We would like you to be prepared. Note also that we don't ask you to do anything more than what you are required to do already.  Only if the person or someone they mention is at risk of serious harm do you tell anyone else and only do so in discussion and agreement with the person who has disclosed. This conversation should happen in private with the person (and the cofacilitator) at the end of the session. If the person is too distressed to continue with the bystander training session then the co-facilitator can sit with them in a different room until the end of the session.  There is no shared definition of "risk of serious harm" so that you need to use your own judgement. Risk of serious harm may include, for example:  Being in immediate danger  Verbal threats to injure, serious sexual assault, rape or kill  Physical attempts to injure, assault, rape or kill  It may not include historic abuse or domestic violence (unless there is a current risk of serious harm).	Slide 35: Responding to Disclosures of Risk of Serious Harm  Responding to Disclosures of Risk of Serious Harm  Only if the person or someone they mention is at risk of serious harm do you tell anyone else and only do so in discussion and agreement with the person who has disclosed.
Responding to Disclosures of GBV	There are a few further points to consider when you decide the disclosure is serious:  1. Do not ask for details of the abuse.  2. Do not offer or agree to arrange support for them.	Slide 36: Responding to Disclosures of GBV



Focus/Activity	What to say	Resources
	<ol> <li>Jo not offer counselling.</li> <li>If a perpetrator is named then explain that you will need to speak to your line manager and ask them for contact details to get back to them.</li> <li>We suggest that, in agreement with the person, a brief record is made on Report &amp; Support (or an institutional equivalent). This can be an anonymous report.</li> </ol>	Responding to Disclosures of GBV  Do not offer or agree to arrange support for them.  Do not offer counselling or discussed the person's experience.  In agreement, keep a brief anonymous record of the disclosure in a secure folder.  If a perpetrator is named, explain that you will speak to your line manager and ask person for contact details.  Lesculosed the security of the security intervention Initiative intervention Initiative.
Disclosure Protocol	For further guidance you can look up the Disclosure Protocol in the ESCU Research Toolkit.  Also familiarise yourself with your institution's safeguarding policy because you are required to implement these. If you cannot find guidance on your institution's website or intranet then ask HR or Student Services/Welfare.	Slide 37: Disclosure Protocol  Disclosure Protocol  The state of the s
Looking after yourself	Receiving a disclosure of gender based violence can sometimes be a very emotional experience. It's okay to feel upset. Please recognise this and seek support from your co-facilitator and/or line manager. It is also helpful to debrief with your co-facilitator after delivering each session. (Universities Scotland, 2018)	Slide 38: Looking after yourself



Focus/Activity	What to say	Resources
		Looking After Yourself  Recognise that disclosures and tricky situations can sometimes be very emotional. It's okay to feel upset, and seek support yourself.
Looking after yourself 10-13 minutes for this activity	I would like to get you thinking a bit more about how you would look after yourself. We have provided a worksheet for you. I would like to give you five minutes now to fill it in and then we could add to it by sharing our responses with the group.  • What are the most challenging aspects to being a facilitator?  • How do you set your own boundaries, for example, at work or home?  • What are your ideas of looking after yourself after a disclosure?  • What possible organisational/professional supports can you identify?  This will take 5 mins for individual work and approx. 5-8 mins for group feedback. Sharing group feedback here is important because attendees can add other people's ideas for self-care to their worksheet and, in that way, build a resource for themselves.	Slide 39: Looking after yourself  Looking After Yourself  • What are the most challenging aspects to being a facilitator?  • How do you set your own boundaries, for example, at work or home?  • What are your ideas of looking after yourself after a disclosure?  • What possible organisational/professional supports can you identify?



Group Slide 40: Group discussion **GROUP EXERCISE** discussion We are going to do a Disclosure exercise next. Let's all stand up and form a big **Disclosure Exercise** circle. This exercise is intended to build your confidence in dealing with disclosures. 15-20 minutes It takes you outside your comfort zone and makes you think on the spot. for this activity I [the facilitator] will stand in the middle and make a disclosure. Following my disclosure, one of you steps forward as you think of a way to deal with my disclosure and you share your solution with the group. Then you step back and someone else ESCU comes forward to do the same. Think of a scenario involving a GBV experience that you could use for this exercise to 'make a disclosure' for participants to respond to. After a few participants have stepped forward, and if there is time, you can present another scenario. Summarising In this session, we covered issues of confidentiality, reporting pathways, handling Slide 41: Summarising session 3 disclosures, and looking after yourself. We will take a break and then return for our session 3 final session on Responding to Tricky Situations and Questions. Any questions? ESCU



# Session 4: Responding to Tricky Situations and Questions

Session plan: 35 minutes

Focus/Activity	What to say	Resources
Session 4 introduction	In this session, we will consider some tricky questions and scenarios that may happen, and how we can best respond to these.	Session 4 introduction  Session Four Responding to Tricky Situations and Questions
What tricky questions or situations might you	ASK THE GROUP: What tricky questions or situations might you come across?  Or to put it another way: What questions or situations would you find scary when facilitating a course on tackling harassment and abuse?	Slide 43: What tricky questions or situations might you come across?  What Tricky Situations Might Happen?
come across?  3-5 minutes for activity	Take 3-5 mins to discuss this. Participants may already know what kind of situations are tricky. As a facilitator, you can then affirm their concerns with information on this slide.  For example: (see slide)	A person discloses that they harassed or abused a person in the past or participated in encouraging their mates to harass or abuse.  A person challenges statistics and others' experiences of gender-based violence and gender inequality.  A person quietly leaves the room in the middle of a session and does not return.



Focus/Activity	What to say	Resources
How to respond to tricky situations?	<ol> <li>Some of your response will depend on the circumstances and, with experience, you will become better at handling these well. Remember also that you have a cofacilitator and line manager to turn to for support. But there are a few general techniques you can adopt:</li> <li>First of all: Stay calm! Foster a calm environment by modelling calm behaviour.</li> <li>If someone is dominating the discussion, summarise back to them what they have said and explain that you would now like to hear what others have to say.</li> <li>If a person seems hostile or antagonistic, avoid responding with negativity but repeat back to them what they have said – they may feel that their opinions are not being listened to. Then ask if they can frame their views in a positive way that will move the discussion forward. Remind the group that it is fine to challenge ideas or opinions but not to be personal or to try to 'win' arguments.</li> <li>Inform yourself about current research, statistics, news reports and intervention practices on GBV to provide counter-arguments to GBV myths and real-life examples.</li> <li>You can also involve the group in responding to tricky questions or scenarios. E.g., 'What does the group think?', 'How would others in this group respond?'</li> <li>Keep in mind that victims, perpetrators and bystanders are in your group: You need a response that is positive to all. Instead of focusing on a person which risks to be judgemental aim to focus on behaviour or contextual factors (The Scottish Intervention Initiative, 2019a)</li> </ol>	Slide 44: How to respond to tricky situations?  How to Respond to Tricky Situations?  1. Stay calm!  2. If someone is dominating the discussion, summarise and invite others' feedback.  3. If a person seems hostile or antagonistic, asked to repeat what they have said to reframe it in a positive way.  4. If someone is dominating the discussion, summarise and invite of there's feedback.  5. Involve the group in responding to tricky questions or scenarios.  6. Frame your responses positively, Focus on behaviour or contextual factors rather than people.  The Scotish intervention initiative



Group work: Slide 45: Group work: Tricky scenarios and how **GROUP ACTIVITY** Tricky scenarios to respond Final exercise of the training: and how to **Group Activity: Tricky Scenarios and** Practice responding to possible scenarios. respond **How to Respond** Divide into small groups of 3-4 people and choose 2-3 scenarios. Statements bystander participants might say: Spend 20 minutes discussing possible responses. Consider alternative responses 25-30 minutes and how these may be perceived by participants who are victims, perpetrators, for this activity bystanders, or of different demographic backgrounds. ESCU After about 20 minutes, bring the group together for 5 minute feedback. You may ask: How did you find the scenarios/exercise? What was challenging/easy/surprising? Summarising We hope that this session gave you an insight into what tricky questions or scenarios Slide 46: Summarising session 4 may occur and also how to respond to them. session 4 Any questions? ESCU



## **Closing Session**

Session plan: 5-10 minutes

Focus/Activity	What to say	Resources
Learning outcomes	<ol> <li>These are the learning outcomes we covered in this training. Now you should be able to:</li> <li>Understand the context and rationale for delivering TSII.</li> <li>Define the role of the facilitator and have gained skills and confidence in facilitating.</li> <li>Respond safely and sensitively to disclosures and know where and when to access appropriate support.</li> <li>Respond to tricky situations and questions in a sensitive and confident way.</li> </ol> You can check if attendees' questions and concerns from the introduction (slide 4) have been covered and then answer any remaining questions.	Slide 47: Learning outcomes  Learning Outcomes Achieved  1. To understand the context and rationale for delivering The Scottish Intervention Initiative  2. To define the role of the facilitators and gain skills and confidence in facilitating  3. To respond safely and sensitively to disclosures and know where and when to access appropriate support  4. To respond to tricky situations and questions in a sensitive and confident way
Feedback, questions, thank-you	We are coming to the end of our training. Thank you very much for your participation. Are there any final questions?  We would really appreciate it if you leave us some feedback on our feedback forms.  Hand out feedback forms to participants and allow approx. 5-10mins to complete these. The same time can be used to answer final questions from the audience. Course certificates can also be handed out at this point.	Slide 48: Feedback, questions, thank-you  Thank you for participating  Any further questions?  Your feedback is important to us. We would appreciate if you complete our feedback form.

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Universities Scotland (2018) Psychological, emotional, physical and sexual abuse can take many forms [online]. Available at: <a href="https://www.endgbv.uk/">https://www.endgbv.uk/</a> (Accessed: 08 October 2019)

## **List of Local and National Support Services**

[Please adapt with your own local support services.]

#### **Amina**

Support for BME women www.mwrc.org.uk 0808 801 0301 0141 212 8420

#### **National LGBT Domestic Abuse Helpline**

www.galop.org.uk/domesticabuse 0800 999 5428

#### Childline

National helpline for children under 19 www.childline.org.uk 0800 1111

#### **Glasgow & Clyde Rape Crisis**

Strathclyde Disability & Wellbeing Services (Level 4, Graham Hills Building) or 5th floor, 30 Bell Street, Glasgow G1 1LG 07501 723 969 08088 00 00 14

#### **Glasgow Women's Aid**

Information, support and refuge accommodation to women, children and young people who are experiencing domestic abuse www.glasgowwomensaid.org.uk 0141 553 2022

#### Hemat Gryffe Women's Aid

Information, support and refuge accommodation to women, children and young people from Asian, Black and Minority Ethnic Groups www.hematgryffe.org.uk 0141 353 0859

#### **Strathclyde University Human Resources**

For employees www.strath.ac.uk/hr 0141 548 4476

#### Men's Advice Line

For man experiencing domestic violence and abuse from a partner or ex-partner www.mensadviceline.org.uk 08/08 801 0327

#### **National Domestic Violence Helpline**

For women experiencing domestic violence, their family, friends, colleagues and others calling on their behalf

www.nationaldomesticviolencehelpline.org.uk 0808 2000 247

#### **NSPCC**

Helpline for adults to get advice or share their concerns about a child www.nspcc.org.uk 0808 800 5000

#### **Rape Crisis Scotland**

www.rapecrisisscotland.org.uk/ 0808 801 0302

#### Refuge

Safe refuge accommodation to women, children and young people experiencing domestic abuse www.refuge.org.uk

#### Say Women

Offers safe, supported accommodation and related services for women, aged 16-25 years, who are survivors of childhood sexual abuse, rape or sexual assault and who are homeless or threatened with homelessness www.say-women.co.uk 0141 552 5803

#### **Strathclyde University Staff Counselling**

www.livewell.optum.com 0800 282 193

#### **Strathclyde University Student Counselling**

www.strath.ac.uk/studywithus/strathlife/student counselling/ 0141 548 3510

#### **University of Strathclyde Student Union**

Support for Strathclyde University students www.strathstudents.com 0141 567 5000

#### Shakti

Support for BME women, children and young people who are experiencing, or have experienced, domestic abuse www.shaktiedinburgh.co.uk 0131 475 2399

#### **Scottish Domestic Abuse and Forced Marriage**

www.sdafmh.org.uk 0800 027 1234

#### **UCU/NUT at Strathclyde University**

www.strath.ac.uk/ucu www.strath.ac.uk/unison

#### **University of Strathclyde Report & Support**

Anonymous online reporting tool https://www.strath.ac.uk/studywithus/strathlife/ reportsupport/

#### **Victim Support**

Support to anyone affected by crime regardless of whether it has been reported to the police www.victimsupport.org.uk 0808 168 9111

#### **Women's Support Project**

Raises awareness of the extent, causes and effect of male violence against women, and for improved services for those affected by violence www.womenssupportproject.co.uk 0141 418 0748

#### Young Women's Centre

Support to young women (between 12-18 years) who are at risk of sexual exploitation, abuse or escalation through the judicial system 0141 276 1874

In emergency, call 999.

#### Fenton, Mott & Rumney's (2015) Theoretical Rationale (edited)

The purpose of this toolkit is to promote change in the social environment that facilitates rape and sexual assault and domestic violence in University and Further Education settings. The educational programme delivered in this toolkit is underpinned by the theories of bystander intervention and social norms (Berkowitz, 2013). The focus of the programme is therefore on encouraging men and women to change the social norms in their peer culture that support problematic and abusive behaviours (Lonsway et al., 2009). Bystander intervention programmes empower both men and women to intervene proactively to stop violence and abuse. Bystander intervention is an effective strategy "because it places responsibility for changing the environment on the whole community" (Berkowitz, 2013).

Positivity is also at the heart of the social norms approach, which is a theory and evidence-based approach aimed at correcting misperceptions which influence behaviour (Berkowitz, 2013). Social norms theory focusses on reinforcing the positive and healthy attitudes and behaviours of the majority to prevent problematic and abusive behaviours and has been used in the US on college campuses to prevent sexual assault with some success (Berkowitz, 2011, 2013; Fabiano et al., 2003). This toolkit includes a culturally relevant social norms questionnaire, with provision for direct feedback to participants, with a view to correcting misperceptions thereby increasing healthy behaviour and willingness to intervene as a bystander.

This toolkit is predicated upon positivity, inclusion and empowerment (Berkowitz, 2013), reinforcing the message that students can make a difference and be 'part of the solution' (Berkowitz, 2009). We are very careful to set the tone as non-blaming and non-judgmental. Rather, the message is that everyone can be engaged positively in preventing violence. The emphasis is placed upon inspiring students, as future leaders of our society, to feel a sense of responsibility and empowerment which will motivate them to speak up against violence. The social imperative within this community then becomes to speak out rather than stay silent (Tabachnick, 2009). We are seeking to foster, emphasise and reinforce the shared social identity of being a student at this particular education setting, in order that this social identity transcends but does not erase other social identities such as ethnicity, culture, disability and so forth.

Tackling domestic abuse and sexual coercion requires an appreciation that they are forms of behaviour which are rooted in gender relations and the social policing of gender roles in our society. Boys and men can be and are victims, and abuse can and does happen within same-sex relationships as well as within family relationships and against trans men and trans women. Nevertheless in terms of the scale of the social problem that we seek to address with this programme, perpetrators tend overwhelmingly to be male and victims are mainly female. It is important to acknowledge that domestic abuse and sexual coercion are part of a social pattern of violence against women and are both a cause and a consequence of gender inequality. This does not diminish the impact of abuse on other victims and this programme will also be of benefit in helping to prevent abuse of other victims.

[Ref: Fenton, R.A., Mott, H.L. and Rumney, P.N.S. (2015) (2<sup>nd</sup> Edition) *The Intervention Initiative: Theoretical Rationale*. Bristol: University of the West of England <a href="http://eprints.uwe.ac.uk/27671/1/Theoretical-rationale.pdf">http://eprints.uwe.ac.uk/27671/1/Theoretical-rationale.pdf</a>

## Victim/Survivor Empathy Exercise<sup>i)</sup> – Instruction

Materials: Pens and Paper – one sheet per participant

#### Instructions

Ask each participant to tear a piece of paper into 4 strips. Then number the strips one through four. Tell participants that they will not have to share the information that they will be writing on the paper with the group. On each strip ask them to write the following:

- 1. the person you trust the most
- 2. a place where you feel the safest
- 3. your favourite group activity, sport, club or similar
- **4.** a secret something you have told nobody or only one or two others. [If they genuinely feel they have no secret, ask them to imagine one and write it down].
- 1. (a) Ask the participants to look at the first piece of paper. Ask them to share with you what they like about this person, what they enjoy, why they feel close to them. Write what they indicate on the board (you may wish to use the left hand side of the board for these positive expressions).
  - (b) Now ask them to tear up the piece of paper with the person's name written on it and throw the pieces away. Say: You can no longer talk or be with that person she/he either blames you for your assault or you were assaulted by him/her. How do they feel now? Write their reactions on the board (you may wish to use the right hand side of the board for the negative feelings).
- 2. (a) Ask the participants to look at the second piece of paper. Ask them to share with you what they like about this place and why they feel safe there. Write what they indicate on the board.
  - (b) Now ask them to tear up the piece of paper with the place written on it and throw the pieces away. You no longer feel comfortable going to that place, you were assaulted there. (Cite statistics: 55% of rapes happen in victim/survivors' homes rising to 75% of those raped by a current or previous partner <sup>ii)</sup>. How do they feel now? Write their reactions on the board.
- 3. (a) Ask the participants to look at the third piece of paper. Ask them to share with you what they like about this activity (or club, sport or similar); what they enjoy about it, etc. Write what they indicate on the board.
  - (b) Now ask them to tear up the piece of paper with the activity or club written on it and throw the pieces away. You can no longer take part in this activity; you might see your perpetrator there. How do they feel now? Write their reactions on the board.
- 4. (a) Now ask the participants to look at the piece of paper with their secret. Why is it a secret? Why don't you want many people to know? Write their reactions on the board.

- (b) Now take the piece of paper with the secret written on it. You can't tear it up. You can't throw it away. You must keep it forever. Think about what people might say to you if they knew. Think about what they might do if they knew. Now think about telling a stranger, maybe a tutor, your family, your friends, a union representative. How do you feel now? What might you worry about if you were going to tell someone? Are there possible reactions you would be dreading? (looking for blame; disbelief; dismissal). Write their reactions on the board. Why might you worry that people could respond like this? (looking for people use denial or blame as a way of coping or not facing up to painful facts iii).
- 5. Think about how a survivor might react after being assaulted. What if the person who assaulted her/him was their friend, partner, relative? What if it happened where they felt safe? What if they can no longer take part in social activities they used to enjoy?
- 6. Point to the list of negative emotions; ask participants if they felt that way what might some of the consequences be for them socially, physically, academically, psychologically? What about taking the decision to share a secret can we see how important it is to respond sensitively if someone tells us a secret? If a victim is a person of colour or a non-native speaker or gay/lesbian for example, how might these facts change the way they approach a police officer, rape crisis worker, or other service providers? What if the victim/survivor was assaulted by a member of the same sex what issues might come up for them in reporting or disclosing to anyone?
- 7. Debrief: this has been an exercise in putting ourselves in other people's shoes, reflecting on the significant changes that might happen in a person's life as they cope with the aftermath of being assaulted or abused. It has also been an exercise in thinking about how important it is to respond in a serious and supportive way if someone in our life discloses a traumatic experience to us.

i) This exercise was adapted by the Intervention Initiative Team from Plante 2002 (reproduced in Banyard, V. L., Plante, E.G., & Moynihan, M. M. (2005) Rape prevention through bystander education: Bringing a broader community perspective to sexual violence prevention. University of New Hampshire). Available at:

http://cola.unh.edu/sites/cola.unh.edu/files/departments/Prevention%20Innovations/bystander/Rapepreventionthroughbyst andereducation.pdf (Accessed: 12 June 2014)

ii) Myhill, A. & Allen, J. (2002) Rape and sexual assault of women: The extent and nature of the problem. Findings from the British Crime Survey. Home Office Research Study 237. London: Home Office. (p.37)

iii) Nina Burrowes' excellent guide for rape prosecutors describes some of the ways in which jury members, for example, may react to victims in court (pp.13-15). Burrowes, N. (2013) Responding to the challenge of rape myths in court. London: NB Research [online]. Available at: <a href="http://www.nb-research.co.uk/index.php/projects-2/">http://www.nb-research.co.uk/index.php/projects-2/</a> (Accessed: 8 October 2014)

#### **Social Norms Questionnaire**

#### Anonymous Questionnaire for the Intervention Initiative Participants Other Please select your sex: Prefer not to say Please indicate, how likely you think it is that people in your peer group (other students of the same sex as you at this university) would... Not at Rarely Neither Likely Extremely all likely/unlikely likely 1. Approach a friend if they thought s/he was in an abusive relationship to let them know they $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ were there to help. 2. Ask a stranger who looks very upset at a party $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ if they are okay or need help. 3. Do something to help a very intoxicated person who is being taken to a bedroom by $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ people / a person at a party. 4. Stop sexual activity when asked to, even if $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ already sexually aroused. Please indicate by providing a number between 0% - 100% to indicate the percentage of people in your peer group (other students of the same sex as you at this university) who you think would agree with the following statements... 5. When girls go to parties wearing slutty clothes they are asking for trouble 6. If a girl doesn't physically resist sex - even if protesting verbally - it really can't be considered rape Please indicate how likely you personally are or would be, to take the actions described in the following statements... Not at Rarely Neither Likely Extremely all likely/unlikely likely 7. Approach someone I know if I thought they $\bigcirc$ were in an abusive relationship and let them $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ know I'm here to help. 8. Ask a stranger who looks very upset at a party $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ if they are okay or need help 9. Do something to help a very intoxicated $\bigcirc$ $\bigcirc$ person who is being taken to a bedroom by $\bigcirc$ $\bigcirc$ $\bigcirc$ people / a person at a party. 10. Stop sexual activity when asked to, even if I $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ am already sexually aroused Please answer the following questions by indicting your level of agreement or disagreement with each of these statements... Strongly Disagree Unsure Agree Strongly disagree agree 11. When girls go to parties wearing slutty clothes, $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ they are asking for trouble. 12. If a girl doesn't physically resist sex - even if $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ protesting verbally - it really can't be considered rape

#### **Scoring the Social Norms Questionnaire**

- i) Count and record the number of responses that you have.
- ii) For each respondent, score as follows:

Questions 1-4 & 7-10: Score o (zero) for "Not at all"; "Rarely"; "Neither likely/unlikely" Score 1 (one) for "Likely"; "Extremely likely"

Questions 5 & 6: Use percentage scores given

Questions 11 & 12: Score o (zero) for "Strongly Disagree"; "Disagree"; "Unsure"
Score 1 (one) for "Agree"; Strongly Agree"

- iii) Take the sum total for question 1 (i.e. add up all the scores), divide it by the number of respondents and multiply by 100 to give the % of their peers who participants think would behave this way. Repeat for questions 2,3,4.
- iv) Add the scores for question 5 together and divide by the number of responses that you have. This gives you the average % of their peers who participants think would agree with the statements. Repeat for question 6.

- v) Take the sum total for question 7, divide it by the number of respondents and multiply by 100 to give the % of respondents who said they would be likely to behave this way.

  Repeat for questions 8,9,10.
- vi) Take the sum total for question 11, divide it by the number of respondents and multiply by 100 to give the % of respondents who agreed with the statements.
- vii) There are likely to be some gender differences: you may want to analyse & compare responses between male & female participants.
- viii)You are now ready to select some interesting data ready to present to participants later in the programme. You will be comparing respondents' own scores with how they scored their peers and you will be comparing: 1-7, 2-8, 3-9, 4-10, 5-11, 6-12

An example of how you might set out the results follows.

Florida State Uni data for misperceptions of bystander norms & Rape Myths	NORMS	NORMS	
Strongly Agree/ Agree	Actual	Perceived (peers)	
If I witnessed a man pressuring a woman to leave with him, I would ask if everything was okay.	69%	50%	
Strongly Disagree			
If a woman is willing to go home with a man, consent to have sex is implied.	73%	35%	
It is usually only women who dress suggestively that are raped.	79%	44%	
When women are raped, it's often because the way they said "no" was ambiguous.	73%	49%	
In the last 12 months			
Got consent before sexual activity.	85%	55%	
Stopped the first time that your date said no.	62%	17%	

Ref: Berkowitz (2013) A Grassroots' Guide to Fostering Healthy Norms to Reduce Violence in our Communities: Social Norms Toolkit. USA: CDC.

#### **Role Play Scenarios**

## Case Study: A Friend Discloses Assault

You are home from uni for the Christmas holidays. At 8 o'clock on a Saturday morning, a close female friend from uni calls you, crying. You ask her what has happened and she says someone came into her room on campus last night. She reluctantly tells you that she woke up to find a naked man on top of her. She is afraid to tell her parents because she didn't lock her door and believes she is at fault.

[REF: NSVRC SAAM, 2010 from Plante et al., 2002]

#### Case Study: In A Bar With Your Group

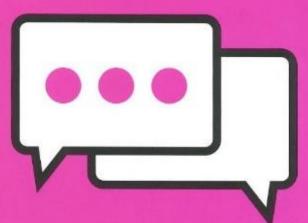
You are dancing in a bar with a group of friends. A young man joins your circle of dancers and begins to monopolise one woman's attention. It is loud, so you can't hear what they are saying to each other. He has moved in the way of seeing her face, cutting her off from the rest of your group.

[REF: NSVRC SAAM 2010 Making a Difference Workshop Facilitators Guide:]

#### Case Study: Halls of Residence (3)

You are walking down the hall to get the stairs to your room. When you pass a bedroom on the first floor you hear a man and a woman yelling at each other, they are really going at it. The man is calling the woman a "slut" and other names.

[REF: NSVRC SAAM 2010 Making a Difference Workshop Facilitators Guide]



# Psychological, emotional, physical and sexual abuse can take many forms.

If something doesn't feel right to you, we can help.

www.endGBV.uk

Gender based violence is an issue in society: that includes our universities and colleges. Research suggests that as many as 1 in 4 female students experience unwanted sexual behaviour during their studies.

Colleges and universities are working to prevent gender based violence. We want to encourage staff and students to make disclosures and ensure they receive the support they want. You might have a role in intervention, so we're asking for your help. You may receive a disclosure of gender based violence from a student or colleague. Or you may witness something that isn't right. We want you to have information about specialist support services at your fingertips so you can help in the moment. We don't expect you to be an expert. We're simply asking you to carry this card so that if you find yourself in this situation, you can quickly and safely empower the person to get the help they want.

## Defining gender based violence

Gender based violence describes a spectrum of behaviour that starts with objectification and unwanted comments and includes: intimidation, harassment, online abuse, intimate image sharing, domestic abuse, physical and emotional abuse, stalking, sexual assault and murder. The term also includes commercial sexual exploitation and so-called 'honour based' violence, including, female genital mutilation, forced marriages and 'honour' crimes.

Scotland uses the term gender based violence because women and girls are much more likely to experience it and men most likely to perpetrate it as a result of continued inequality in our society. However, the term recognises that men and the LGBT+ community can be victims too.

## What we're asking you to do

Please press out and keep the two cards overleaf. They fold to the size of a credit card so you can slot one into your staff ID lanyard, or fit it in your purse or wallet. If a student or colleague comes to you to make a disclosure of gender based violence, or you witness something that doesn't feel right, please discreetly give them the card so they can make a choice about the action they want to take. Please keep the other somewhere safe so you have another ready.

To learn more before you might need to use this card visit: www.endGBV.uk

# 6 steps to guide your conversation if you receive a disclosure:

- Believe them. Be kind and reassure them they are not to blame. Confirm you take the matter seriously. Do not ask for proof.
- 2. Explain your role and encourage towards specialist support. Advise that you are not a trained specialist but you can listen and provide information and refer for support. The best outcome is that they seek specialist support as soon as possible. That is the purpose of the card.
- 3. Ask if they feel safe. Ask them if they are feeling frightened and, if they are, ask what they are afraid of. Early on, let them know you are duty bound to tell someone immediately if they disclose that they, or someone else, is at risk of serious harm. This is to keep them safe.
- 4. Listen actively. Don't interrupt. Don't be afraid of silences. Concentrate on what you are being told. Don't investigate or probe for detail; that's not your role. Take brief, factual notes of what was said and don't include assumptions.
- 5. Give them control. The person making a disclosure needs to be in control and make their own decisions about what happens next. It is not appropriate to offer solutions or advice or to act on their behalf without their full consent unless there is a risk of harm to them or others (see 3).
- 6. Safeguarding for under 18s. If the disclosure is being made by someone over 16 but under 18 and in care or a care leaver, you need to pass this disclosure to the person responsible for safeguarding procedures in your institution. This should ideally be done with the student's consent.



## **Looking After Yourself as TSII Facilitator**

What are the most challenging aspects to being a facilitator?					
How do you set your own boundaries, for example, at work or home?					
Milestone and Classification of the Company of the					
What are your ideas of looking after yourself after a disclosure?					
What possible organisational/professional supports can you identify?					
Triat possible organisational/professional supports can you lacitary.					

#### **Disclosure Protocol**

Explicitly state boundaries of facilitator role & limits of confidentiality If risk of serious harm disclosed explain duty of care to tell someone. Explain that decisions will be made with participant.

Facilitator to share with project lead/manager who will refer to disclosure pathway in GBV policy. If staff/student is name as perpetrator explain that this information will be passed on to project lead/manager. Refer to disclosure pathway in GBV policy.

Information
on formal
report
procedures (to
institution
and/or police)
given.

Information on support services given.

If participant is at immediate risk, give police number. Ensure safety measures in place for participant (e.g., call friend/relative to pick them up).



### **Training Feedback Form**

structure for delivery of the course?

Please leave with your facilitator. Thank you for your participation in this programme. To help us evaluate the programme, please take a few minutes to give us your anonymous feedback. □ male My age is ..... years. I am: □ female I am in my ...... year of study/employment. trans My first language is ...... I attended ...... of the total (4) session of TSII training. other prefer not to say Please circle the numbers from 1 (definite no / not good) to 5 (definite yes / excellent). Objectives: I feel that this training met its objectives of assisting me to: 1 2 4 Understand the importance of taking a Gendered Analysis approach. Understand the theoretical rational and benefits of TSII. Improve my knowledge about different ways people learn material. Be confident to facilitate TSII activities (e.g., empathy exercise). Increase the likelihood that I will create a safe learning environment. Be familiar with handling disclosures generally. Be confident in responding appropriately to disclosures involving risk of serious harm. Know where to go for help and/or support in case I'm unsure how to respond to a disclosure. Know where to go for help and/or support in case someone's disclosure or a tricky situation upset me. Improve my confidence to respond to tricky situations and questions. Be motivated to be deliver The Scottish Intervention Initiative. Programme structure and flow 1 2 3 Was the programme clearly structured (i.e., did the right material come in the right order)? Did the programme make sense to you? Did you feel that seminar group sessions were the appropriate

Programme structure and flow	1	2	3	4	5
Was the course appropriate and relevant to university/college life?					
Would you recommend this programme to others?					
The length of the programme and of each session was about right.	1	2	3	4	5
(comments are helpful)					
The facilitator(s) of the programme did a good job teaching and					
supporting me.	1	2	3	4	5
(comments are helpful)					
The content of the programme was inclusive of people from all backgrounds.	1	2	3	4	5
(comments are helpful)					
Any further comments, views or recommendations about the programme and the facilitation of the programme.	1	2	3	4	5
(please continue on extra paper if you would like more space)					

Thank you for taking the time to complete this form. All your feedback is anonymous. If you have any issues or queries please contact the research team.







## **Certificate of Completion**

This certificate is awarded to

## Name Surname

in recognition of the successful completion of the Training for Trainers Programme and facilitation of the 'The Scottish Intervention Initiative'.

[Signature]	[DD Month YYYY]		
Course Director: [Name printed]	Date of Issue		