

"An excellent introduction to Lean Six Sigma, should be mandatory for all Senior Managers and Executives. The course has given me the drive to promote Six Sigma within my organisation." – Fiona Blake-Smith, Scottish Police Services Authority.

"A fantastic introduction to Lean Six Sigma which I'll be taking back to my company to try and get senior management support." - Louise Thompson, Registers of Scotland.

"An excellent introduction to the philosophy of Lean Six Sigma, the course has given me the skills to make a positive difference." – *Robert Craighill, Selex Galileo*.

"The course helped me to understand the similarities and differences between Lean thinking and Six Sigma methodology." – Eric Boinard, Polaroid Eyewear.

"Enthusiastic and full of examples, a great way to begin the Process Improvement journey. The best feature of the training was the interaction, this is where some of the best examples came from. The practical experiments were also extremely engaging." – Jennifer Quigley, NHS Lanarkshire.

"The course has made me change my mind-set and look at things from a different angle. I think if put into practice it would become a fundamental part of Kwik Fit." - Libby Holland, Kwik Fit Insurance.

"Good foundation for further Six Sigma learning and practice." – Stuart McIntyre, OKI (UK) Ltd.

"An excellent insight into Lean and Six Sigma. The best feature of the training was the exercises, the course was very enjoyable and worthwhile to my working life." – Steve O'Mara, Babcock Marine.

"Excellent course, gave real insight to Lean processes and great understanding of Six Sigma." – Jenny McGhee, Glasgow City Council.

"Concise introduction to the fundamentals of Lean and Six Sigma excellence" – Derek Glasgow, First Scotrail.

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DEPARTMENT OF DESIGN, MANUFACTURE & ENGINEERING MANAGEMENT





"Excellent methodologies for evidencing problems in order to influence change within commissioning functions in social care settings (or public sector). The best feature of the training was the advice & guidance given for using the methodology in a practical work setting." – *Sylvia Rolfe, Kent County Council.* 

"Really insightful overview of the fundamentals of Six Sigma without being overloaded with information." – *Robert Dorris, Frank Sammeroff Ltd.* 

"Inspirational and thought provoking." - Jacqueline Douglas, Liverpool John Moores University.

"Excellent explanations with great user interaction, very self-explanatory. Great to know how to use the correct tools for problem-solving and process improvement." – *Elaine McMichael (self-employed)*.

"The course provided a good overview and understanding of Six Sigma." - Kerry Childs, First ScotRail.

"Very informative, some helpful new tools to utilise in the process analysis." – Alan Haddow, Scottish Legal Aid Board.

"Worthwhile, interesting, looking forward to putting it into practice" – Heather Sheppard, Kwik Fit Insurance.

"Excellent starter to return to business with the tools and methodology required to support projects." – Steven Lochhead, Diageo Plc.

"A lot of the content was related to my job in Quality. I now see where Six Sigma can help develop UK companies in better, more profitable processes and therefore profit." - Alexander McLean, Diageo Global Supply (Scotland).

"Made me look at things from the customer point of view." – Debbie McGuire, Kwik Fit Insurance.

"The course was a great eye opener to me. It tied my background and future aspirations together, seems like the way forward I have been looking for." – Onwukamike Marvelous, University of Strathclyde student.

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"A very interesting and enjoyable course." – Alan Taylor, Spirit Aerospace.

"The course has enabled me to understand the language of Lean and Six Sigma. I'll now be able to engage confidently with experienced practitioners in my business and be able to support their projects with more clarity." – Colin Kennedy, Gatwick Airport Ltd.

"Life without Six Sigma is incomplete!" – Farah Fernandes, Diageo.

"This course is not a waste of time, it is a waste of time not to come!"- Simon Shepherd.

"Entertaining and useful, now that is a change!" - David Allan, First ScotRail.

"Mind provoking, makes you think out of the box, not just for a quick fix. Enjoyable, interesting and exciting." – Marie Walsh, Kwik Fit Insurance.

"The course provided me with a good overview of Six Sigma and what is required." – Stuart Telfer, SCA Packaging.

"An excellent grounding in the subject matter, creates an appetite for more." – Scott McLeod, Browns Food Group.

"Good introduction to Lean Six Sigma." – Darren Ross, NHS, Health Protection Scotland.

"I came on this course as a Process Manager, as the champion with the budget and authority to make things happen I'm now going to send a further three employees on this course." – Daniel McGowan, Initial Washroom Solutions.

"Excellent course, worthwhile attending." – Tracey Bennett, Finance Systems, University of Strathclyde.

"I've learned some useful tools that hopefully I can use at work." – Michael Graham, Worldwide Engineering.





"Raised my awareness of Lean Six Sigma tools which could be used in the workplace, so will prove to be beneficial in practice." – Angela Smith, Howden Group Ltd.

"A true vision of what can be achieved through the application of Lean Six Sigma; expertly delivered." – Steven McLaughlin, NHS Health Scotland.

"Truly inspiring and motivational course, fantastic to see us using our own expertise in the university. A definite must for those who want to implement change." – Sam MacKay, Technology & Innovation Centre, University of Strathclyde.

"I've really enjoyed the course and look forward to using the tools & techniques. Trainers all very engaging & knowledgeable with real world experience." – John Thompson, Response.

"Enjoyed the course, lots to think about for future of the company." – Jennifer Young, NHS Health Scotland.

"Presenters knowledge was first class & well connected to the audience." – *Murray Hume, Diageo.* 

"Interesting, well-paced and most importantly, applicable to my team & teams within my place of work." – Alan McGrane, Interactive Investigator.

"Good course, a lot more to learn." - Norman J. Walker, Cape Industrial Services.

"The course was interactive and highly informative." – Lesley Cram, Education Strategy, University of Strathclyde.

