



This is to certify that

**University Of Strathclyde
Library And Information Resources**

Andersonian Library
Curran Building
101 St James Road
Glasgow
G4 0NS

meets the criteria of

Customer Service Excellence

in accordance with the requirements of the Cabinet Office's Customer Service Excellence Standard

Certificate Number
19/0898

Initial Recognition Date **18th November 2019**

Expiry Date **18th November 2025**

Issue Date **16th May 2024**

Revision **1**

Signed:

On behalf of Centre for Assessment Ltd

This certificate remains the property of the Centre for Assessment and may be withdrawn without notice and is valid based on the above-named organisation ensuring continued commitment to compliance against the harmonised standards as defined and or associated.

Centre for Assessment Limited, Lee House, 90 Great Bridgewater Street, Manchester, M1 5JW
Tel: 0161 237 4080 Web: www.centreforassessment.co.uk