

**Student Services Factsheet** 

# Supporting Student Carers

A student carer is someone who (alongside their studies) cares, unpaid, for a family member or friend with an illness, disability, mental health condition or addiction. Student carers continue to provide vital support, whilst trying to balance this with the demands of university life.

Students with caring responsibilities are likely to need additional support from academic staff, specifically with:

#### Attendance/lateness

Unexpected situations sometimes conflict with our academic commitments which can be totally out with our control. Helping students to plan with how they can catch up with missed work will be extremely beneficial to student carers in this situation.

### Submissions

Students who care have to juggle their caring commitments around demanding academic workloads, alongside factoring in the unexpected. Should this happen before a submission deadline help with the Mitigating Circumstances process would assist the student carer as it can be difficult to obtain evidence of their circumstances.

> Contact the Widening Access Team t: 0141 548 3799 e: wideningaccess@strath.ac.uk

#### Wellbeing

Wellbeing is essential to survival. Student carers show a higher presentation of mental health difficulties and concerns about having to leave their course than their peers.



## Case Study

Mark is a 2nd year student whose mother was diagnosed with cancer shortly before he started at university. He goes home most weekends to help his mother with her care, and has to be available by phone during the day.

> By contacting the Widening Access Team Mark can make them aware that he is a Carer and additional support can be put in place Allowances can made in order for Mark to accept emergency phone calls

He sometimes has to go home at short notice to help in emergencies. This impacts on his attendance, and has meant he has had to request an extended submission date for his assignments, although he found it hard to provide formal evidence of mitigating circumstances.

> Unexpected expenses like travel costs to return home can be covered by emergency funding from the Financial Support Team The Widening Access Team can offer help in completing requests for late submissions

# "...the stress and tiredness took their toll ... "

James Ashwell's (25) words about caring for his mother who had dementia<sup>1</sup>

Mark can sometimes be tired and distracted in class, and worries a lot about the future. He loves his course and wants to do the best he can at university.

The Student Health Service and Counselling Service offer advice on positive health, workshops and self-help resources for total wellbeing

<sup>&</sup>lt;sup>1</sup> James Ashwell in *An Unforgettable Journey*, Caring, Carers UK members' magazine, Issue 41, April 2016, pp.4-6.