Student Experience and Enhancement Services

Lesley Cram
Project Manager, Learning & Teaching Facilities
Our Students – in numbers

???? postgraduates

????% of students from outside of UK

Approx. ????% of students with a disability

????? undergraduates

Students from over ???? countries
Our Students – in numbers

7,500 postgraduates

22% of students from outside of UK

14,000 undergraduates

Approx. 6% of students with a disability

Students from over 125 countries
Student Experience and Enhancement Services

SEES has a remit to enhance the experience of our applicants and students through the provision of high quality support services, the implementation of efficient and effective business processes, and through the development of policies and strategies to achieve the University’s strategic objectives.
## SEES Directorate

### Student Experience
- Student Lifecycle
  - Student Business
  - Graduations and Transcripts
  - Systems and Data
- Student Support
- Wellbeing and Disability Service
- Widening Access
- Chaplaincy
- Careers Service
- Equality and Diversity

### Education Enhancement
- Education Strategy
  - Education Strategy Committee
  - Commitment to delivering an Outstanding Student Experience
- Quality Assurance
  - Quality Assurance Committee
- Academic Policy
- Strategic Projects
- Learning Enhancement
  - Learning Enhancement Committee
- Learning Technologies
- Student Surveys
GROUP TO IMPROVE KNOWLEDGE AND SKILLS IN ONLINE AND DISTANCE LEARNING ACROSS THE INSTITUTION.

MYPLACE

MYPLACE IS CENTRAL TO TEACHING AND LEARNING AT THE UNIVERSITY OF STRATHCLYDE. MYPLACE IS THE MOODLE BASED LEARNING SYSTEM WHICH IS CUSTOMISED AND TAILORED ON AN ONGOING BASIS TO MEET THE UNIVERSITY’S NEEDS VIA USE OF EXTERNAL PLUG-INS AND INTERNAL SYSTEMS DEVELOPMENT WITHIN EDUCATION ENHANCEMENT.

RESOURCES
COMMUNICATIONS, DOCUMENTS, VIDEOS, SLIDES INTERACTIVE ACTIVITIES FOR LEARNING, ASSESSMENT (INCLUDING ONLINE EXAMS) AND FEEDBACK E.g DISCUSSION FORUMS, PEER REVIEW, QUIZZES ASSIGNMENT UPLOADS AND LESSONS

22,953 STUDENTS
3,500 STAFF
4,006 CLASSES

126 12
Supporting students

• £2.2m in hardship and bursary support
• University Mental Health Action Plan
• Bespoke Study Skills interactions
• Maths Skills Support
• Departmental Disability Co-ordinators
• Tier 4 – support and compliance

Referrals from staff are vital
Resources

• Sharepoint:
  – Admissions Pages
  – Tier 4 pages

• Web pages
  – Guide to helping Distressed Students
  – Staff info on supporting Disabled Students
  – Careers web pages
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