

Strathclyde Sport Terms of Conditions September 2022

<p>1.1 General Terms and Conditions</p>	<p>1.1 While you are using the facility we request that you behave, are respectful and are polite at all times. We reserve the right to ask you to leave or prevent entering the facility, if we consider your behaviour or conduct is not appropriate. Serious misconduct or repeated breach of our Term of Conditions will result in you not being allowed to use the facility with no refund of membership fees. Breakages/damages should be reported immediately to a member of Strathclyde Sport staff.</p> <p>1.2 Access to facilities may be restricted at given times in order to carry out cleaning, repairs, alterations or improvements, for staff training, large events and meetings, during gym classes and bookings for maintenance or security work or for reasons that are beyond Strathclyde Sports control. We will inform you using our website, posters, TV's around the building and/or social media. Strathclyde Sport utilises CCTV throughout our facilities for the purpose of public safety and crime prevention.</p> <p>1.3 No food should be taken into any activity area. No chewing gum is permitted within Strathclyde Sport facilities. Only plastic bottles with a lid or cap that can be resealed are permitted into any activity area. No glass is permitted anywhere in the facility and Strathclyde Sport reserve the right to remove and dispose of glass vessels from the facility</p> <p>1.4 No animals, other than assistance dogs, are allowed into the facility.</p> <p>1.5 No smoking is permitted in any part of the facility or by the front entrance, including the use of e-cigarettes or similar devices. No person shall introduce or consume alcohol within the sports facilities or be intoxicated.</p> <p>1.6 Personal photography is limited within Strathclyde Sport. We do restrict certain areas and user groups from being photographed e.g. changing areas. Please see a member or staff for assistance. Filming in the swimming pool area is only permitted with approval from the Strathclyde Sport management team.</p> <p>1.7 Users are advised to use social media platforms and internet bulletin boards wisely and communicate / engage upon them with due care and caution in regard to those working out around them. Members are expected to make every effort to respect others privacy and avoid other members being identified in any photos taken within the facility.</p> <p>1.8 Appropriate clean clothing and footwear must be worn at all times. Jeans are not permitted whilst participating in sport. T-shirt or similar top layers must be worn at all times.</p> <p>1.9 Private personal training/coaching is strictly prohibited in the gym or in any of Strathclyde Sport facilities, regardless of financial transfer, unless prior permission has been granted by Strathclyde Sport. Anyone else undertaking or suspected of delivering members training, will be asked to leave immediately.</p>
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<p>2.1 Membership Terms and Conditions General Conditions of Membership</p>	<p>2.1</p> <p>2.1a</p> <p>2.1b</p> <p>2.1c</p> <p>2.1d</p> <p>2.1e</p> <p>2.1f</p> <p>2.1g</p> <p>2.1h</p> <p>2.1i</p> <p>2.1j</p>	<p>Upgrades and changes of membership are only allowed at the discretion of Strathclyde Sport.</p> <p>Membership cards are issued to all members (apart from University of Strathclyde students) and must be used to gain entry every time a visit is made, unless an RFID solution is purchased (e.g. wristband, keyfob). Memberships and associated card or RFID are not transferable and any use other than by the member will result in the cancellation of that membership with no refund available. We reserve the right to charge a fee for replacement cards.</p> <p>RFID wristbands are issued to all University of Strathclyde student members. Wristbands are not transferable and any use other than by the member will result in the ban of the membership with no refund available. We reserve the right to charge a fee for replacement wristband.</p> <p>RFID solutions or student card must be used to gain entry every time a visit is made. If a member knowingly permits the use of their membership (card/RFID) by a third party, who is accompanied by another member, then all parties will face a ban from Strathclyde Sport with immediate effect. The members will not receive a refund from the cancellation of their membership, as a result of this breach of T & C's</p> <p>Strathclyde Sport reserves the right to refuse any application for membership or terminate any membership on grounds relating to Terms and Conditions of use.</p> <p>Strathclyde Sport reserves the right to review membership fees annually and payments may be increased in August each year accordingly. The member will be given one month's notice of any proposed increase.</p> <p>Strathclyde Sport will be entitled to make unilateral variations to these terms and conditions, but only where such variations can be objectively justified with a valid reason. Such reasons may include (without limitation):</p> <ul style="list-style-type: none"> • Any changes (however implemented) to the University statutory duties • Any changes in the tax arrangements of the University <p>The applicant will be provided with written notice of all unilateral variations made under this provision (including without limitation the date from which the variation will take effect) together with details of the applicable reason for such variation.</p> <p>Strathclyde Sport reserves the right to cancel, without notice, any re-joining applicant who has outstanding defaulted payments from a previous membership. Please note it is your responsibility to check you have booked the correct membership category as Strathclyde Sport are under no obligation to rectify mistakes.</p> <p>Proof of eligibility for discounted rates will be required on first visit. Proof of continued eligibility for concession, staff Direct Debit, corporate and external student memberships will be requested periodically thereafter.</p> <p>Membership prices are reflective of our opening hours and take into consideration closure over the Christmas/New Year period.</p>
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	2.1k	Strathclyde Sport student annual memberships are valid for that current Academic year, September to August inclusive. The Strathclyde Sport Student Calendar Year annual membership are valid for the current calendar year, January to December inclusive.
	2.1l	Those accessing the facility on a Pay-As-You-Go basis are required to create a profile at reception on their first visit. This requires having a photograph taken and identification will need to be provided.
2.2 Staff or student partners	2.2	Staff or student partners can only join if the staff or student is also taking out a membership.
	2.2a	The partner membership becomes invalid if the student or staff member cancels. In specific circumstances, such as maternity or shared leave, exceptions can be made but are at the discretion of Strathclyde Sport.
2.3 Direct Debit Memberships	2.3	All Direct Debits are a legally binding contract between the member and Strathclyde Sport.
	2.3a	Strathclyde Sport will collect Direct Debits from your bank account on the 1st of the month or the nearest working day.
	2.3b	Direct Debit memberships purchased between the 1st and the 15th of the month will require an up-front pro rata payment for that month and the first Direct Debit will be collected on the 1st of the following month.
	2.3c	Direct Debit memberships purchased from the 16th of the month onwards will require an up-front pro rata payment for the remainder of that month and the whole of the following month. The first Direct Debit payment will then be collected on the 1st of the month after that.
2.4 Membership cancellations	2.4	Annual/Semester Membership fees are non-refundable (this does not affect right to receive a refund for any products purchased online within fourteen days of making your purchase. An administration fee will be charged for this process.) Exceptions may be made on medical grounds. Requests for prorata refund on medical grounds should be made in writing by email to strathclydesport@strath.ac.uk or by letter to Strathclyde Sport.
	2.4a	Cancellation of staff payroll membership must be made in writing by email to strathclydesport@strath.ac.uk or by letter to Strathclyde Sport, including a reason for cancelling, by the 2nd of the month (or nearest working day) in order to stop the deduction from your next pay.
	2.4b	Cancellation of Direct Debit Memberships must be cancelled in writing, by email to strathclydesport@strath.ac.uk or by letter to Strathclyde Sport and should include a reason for cancelling, by the 15 th of the month or full payment for the following month will be collected.
	2.4c	Cancellation of membership is not considered complete until Strathclyde Sport issue confirmation of termination. This may take the form of a written or email communication.
	2.4d	If for medical reasons a member is unable to use their membership for a period longer than one month, they may apply for a temporary suspension of their membership. This shall remain at the discretion of Strathclyde Sport. Requests for suspension should be made in writing by email to strathclydesport@strath.ac.uk or by letter to Strathclyde Sport.

2.5 Photographs and video footage	2.5	A photograph will be taken on the member's first visit to Strathclyde Sport. This photograph may be used should the applicant apply for any additional membership or service and will be accessible only within Strathclyde Sport. Refusal to have a photography taken will result in no entry being permitted.
	2.5a	Users should be aware that on behalf of Strathclyde Sport, photographs and/or video recordings will take place on a sporadic basis throughout the Strathclyde Sport facility. Images will always be taken with appropriate signage and verbal notices from Strathclyde Sport staff and will be communicated to our users within confined areas. Images and/or video recordings will always be taken at the discretion of our users. The images could be used in print and digital media formats including print publications, websites, email communication, digital advertisements, social media, the University prospectus and materials for teaching, research and promotional purposes.

2.6 Medical Details	2.6	Members health is their own responsibility and you should refer to Strathclyde Sport's Health Commitment Statement. If a user entering the building has a mobility issue and requires assistance, then they should make reception aware on arrival.
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3.1 Bookings Terms and Conditions	3.1	A Booking is subject to payment of a Charge (unless it is included in your membership). A list of current Charges is available on the Website. Strathclyde Sport reserves the right at any time to vary the Charges at its discretion from time to time.
	3.1a	For all one-off bookings members may book facilities up to 7 days in advance. Non-members may book up to 3 days in advance. Non-members are required to pay at the time of booking for any booking/activity. Once a booking/activity has been made and paid for it is then non-refundable unless Strathclyde Sport cancels the booking. Non-members cannot book over the phone. A Member may be asked a security question to verify their identity at the time of booking. If there is an unpaid charge from a previous booking on the member's account, the member cannot make any further bookings until the debt is settled in full.
	3.1b	Strathclyde Sport may cancel a Booking made by a member or non-member at any time. Where possible, Strathclyde Sport will provide as much notice of such cancellation as is reasonably practicable.
	3.1c	Bookings can be made either over the phone, through the Strathclyde App, in person or via the Website.
	3.1d	Any set up and take down of equipment must be completed within your booked time slot. The first 5 minutes of the booking is allocated for staff to set up equipment. Users are to finish bookings in activity spaces 5 minutes early to allow time for equipment to be set down for the next booking. Users are requested to clear activity areas promptly.
	3.1e	Block bookings and external hires can be made in agreement with Strathclyde Sport and are subject to separate Conditions of Hire.
	3.1f	A maximum of one hour per day can be booked by a member. Members and non-members cannot play continuously for the following hour or another hour under another members booking. Members are only permitted to bring 3 non-members in to the facility during the booking timeslot. Strathclyde Sport have the right to cancel consecutive bookings.
	3.1g	Strathclyde Sport may move your booking location to another court / sports hall for operational requirements.
	3.1h	Members require to be present at reception when non-members are paying their admission fee for access to activity spaces.
3.1i	Members are responsible for their guest's behaviour.	

4.1 Gym / Strength and Conditioning Area	4.1	No one under the age of 16 is permitted to use the gym / strength and conditioning area unless approved by Strathclyde Sport Staff.
	4.1a	You should seek instruction from a member of the gym team before using unfamiliar equipment or if you are unsure how to perform an exercise.
	4.1b	Certain areas will have restricted access at certain times to accommodate classes, groups and clubs.
	4.1c	Platforms are reserved daily for FOCUSport & Performance Sport Scholar training. Please refer to the online timetable for platform availability.

	4.1d	Whilst sports bags/rucksacks are not permitted to be taken into the space, users may bring a small drawstring bag containing gym accessories (for example, weightlifting shoes and lifting straps. These can be purchased from reception.
	4.1e	Refrain from moving equipment between rooms and using dumbbells in the platform/rack area.
	4.1f	Only use sleds on the artificial turf.
	4.4g	Share equipment and platforms/racks where safe and appropriate to do so.
	4.1h	Always remember to use spring collars when using a barbell.
	4.1i	Whilst use of liquid chalk is not permitted, users may bring their own chalk block into the gym provided it is contained in a sealable container, used appropriately and any spillage is cleaned up.
	4.1j	Both black oxide Powerlifting and silver Olympic Weightlifting bars are provided. Please select the appropriate bar for the exercise and load being performed.
	4.1k	Users are required to wipe down and re-rack after use.
	4.1l	Respect all other users and staff.
	4.1m	Repeated misuse of equipment will result in a ban with no refund.
	4.1n	Stretch and mat work should only be done in the allocated matted spaces.
	4.1o	Report faults and breakages to the Gym team.
	4.1p	All users are required to clear activity spaces Monday to Friday by 10pm, Saturday and Sunday by 6pm and to be out of the building within 15 minutes of these times.

4.2 Gym Appointments	4.2	Fitness Consultations can be booked online at www.strath.ac.uk/strathclydesport .
	4.2a	No one under the age of 16 is permitted to attend gym appointments unless approved by Strathclyde Sport Staff.
	4.2b	All members of Strathclyde Sport and University of Strathclyde Students and Staff can book Fitness Consultations for free. Personal Exercise Plans and Personal Training appointments are only available to members of Strathclyde Sport and will incur a charge payable on booking. If an appointment is cancelled and you have paid for an appointment, the payment will be used towards another appointment.
	4.2c	You must arrive at the start of the appointment on time. If you arrive late the Instructor reserves the right to have you rebook. Repeated lateness may result in the cancellation of your appointment with no refund. Instructor may, at any time, stop and discontinue the appointment if behaviour is inappropriate.

5.1 Fitness Classes	5.1	You must pre-book classes to ensure your participation in them. Items 3.1a to 3.1c are applicable for fitness class bookings
	5.1a	No one under the age of 16 is permitted to attend classes unless approved by Strathclyde Sport Staff.
	5.1b	All members may book classes, to which their membership entitles them free access.
	5.1c	Strathclyde Sport reserves the right to cancel a timetabled class due to unforeseen circumstances or booking numbers not making the class viable to teach. Strathclyde will endeavour to communicate any cancelled classes at the earliest possible opportunity.
	5.1d	If a class is cancelled and as a non-member you have paid for a class, the payment will be used towards another class.
	5.1e	You must arrive at the start of the class on time. Entrance to class will not be permitted to anyone arriving late.
	5.1f	The instructor may, at any time, ask you to leave a class if you are jeopardising the safety or enjoyment of others.
	5.1g	Participants should inform the instructor if they have an illness or injury or are pregnant before the start of the class.
	5.1h	Use of mobile phones are not permitted during fitness classes unless tracking workout.
	5.1i	Members are encouraged to cancel pre-booked classes when they are unable to attend. Failure to attend selected pre-booked classes will result in a £5 charge being placed on the members account, with access to the facility and ability to book onto future classes restricted until the charge is paid. Cancellations can be made until 1 hour before the class starts, any cancellation made within an hour will still be charged.

6.1 Sports Hall	6.1	Users are asked not to enter the sports halls until the time of booking commences. Please use the lockers provided for all personal belongings.
	6.1a	Clean, indoor, light-coloured, non-marking footwear to be worn at all times whilst using the sports hall.
	6.1b	Users are required to stop play at least 5 minutes before the end of their booking period to allow equipment to be removed and/or set up for the next users.
	6.1c	A maximum of 1 court per day can be booked by a member. Users can only take part in one booking per day in the sports hall.
	6.1d	Only approved equipment can be used.
	6.1e	Members may bring in a maximum of 3 guests. Guest fees are chargeable for non-members and should be paid at Reception. Non-members will be denied entry to the facility without a member present.
	6.1f	Strath active sessions are only allowed for Strathclyde Students and staff.
	6.1g	Members are encouraged to cancel pre-booked Sports Halls when they are unable to attend. Failure to attend selected pre-booked Sports Hall will result in a £10 charge being placed on the members account, with access to the facility

		and ability to book future halls restricted until the charge is paid. Cancellations can be made until 1 hour before the class starts, any cancellation made within an hour will still be charged.
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7.1 Squash Courts	7.1	All squash court use must be pre-booked.
	7.1a	Members may bring in guests. Guest fees are chargeable for non-member and should be paid at Reception. Non-members must be accompanied by a member when entering the facility. If they are not with the member when entering they will be denied entrance until the member is present.
	7.1b	Squash courts are limited to a maximum of 4 people per court for squash.
	7.1c	Clean, indoor, light-coloured, non-marking footwear must be worn at all times whilst using the squash courts. If you are playing in dark soled shoes that are marketing the courts then you will be asked to stop playing and leave the area immediately.
	7.1d	Members are encouraged to cancel pre-booked Squash Courts when they are unable to attend. Failure to attend selected pre-booked Squash Court will result in a £10 charge being placed on the members account, with access to the facility and ability to book future courts restricted until the charge is paid. Cancellations can be made until 1 hour before the class starts, any cancellation made within an hour will still be charged.

8.1 SSPE/Dance Studio	8.1	All SSPE/ Dance Studio's use must be pre-booked.
	8.1a	A maximum of 1 hour per day can be booked. Users must finish up 5 minutes before the end of their session in order to let staff prepare the room.
	8.1b	Members may bring in a maximum of 3 guests. Guest fees are chargeable for non-member and should be paid in advance at Reception. Non-members must be accompanied by a member when entering the facility. If they are not with the member when entering they will be denied entrance until the member appears.
	8.1c	Members are encouraged to cancel pre-booked SSPE and Dance Studio bookings when they are unable to attend. Failure to attend selected pre-booked SSPE and Dance Studio bookings will result in a £10 charge being placed on the members account, with access to the facility and ability to book future rooms and studios restricted until the charge is paid. Cancellations can be made until 1 hour before the class starts, any cancellation made within an hour will still be charged.

9.1 Swimming Pool	9.1	You must obey the instructions of our lifeguard at all times and adhere to pool rules and guidelines. If the lifeguard deems users swimming ability insufficient to allow access to the deep water the lifeguard will ask you to remain in the shallow end for safety reasons.
	9.1a	No one is permitted into the pool area without a Strathclyde Sport staff member being present on poolside.
	9.1b	Only appropriate swimming wear that will not hamper or impede the swimmer may be worn.
	9.1c	Spectator and visitors must wear plastic overshoes in the pool halls to maintain hygiene and cleanliness standards.
	9.1d	Lane etiquette: <ul style="list-style-type: none"> • Swim in a lane appropriate to your ability. • Follow the directional signal for each lane. • Allow swimmers that are trying to overtake you to pass, at the end of the lane if necessary. • Allow swimmer in front to let you pass – be patient. • Be courteous to other swimmers and respect their right for an uninterrupted swim. <p>Starting blocks are only permitted in club training sessions, private hires or prior agreement with Strathclyde Sport.</p>
	9.1e	Users should put away equipment back to where they found it.
	9.1f	Do not bring your bags onto poolside. Use the lockers provided in the changing rooms.

10.1 Sauna and Steam Room	10.1	No person under the age of 16 years may use the Sauna or Steam Room.
	10.1a	When in the Sauna or Steam Room you must wear appropriate swimming attire.
	10.1b	Users who: <ul style="list-style-type: none"> • Have high or low blood pressure; • Have heart problems; • Have asthma; • Are pregnant; <p>Must not use the Sauna or Steam Room without first consulting a doctor.</p>
	10.1c	If the Sauna or Steam Room are busy, Strathclyde Sport have the right to limit time spent by users.
	10.1d	Be respectful in the sauna and steam room to one another.

11.1 Lockers and Lost Property	11.1	We are not liable for any loss or damage to personal belongings.
	11.1a	For security reasons, you must store personal belongings in the locker provided.
	11.1b	The lockers require a padlock to be supplied by the user.
	11.1c	Lockers are required to be emptied and left unoccupied overnight. Strathclyde Sport staff will cut the padlock and remove items from lockers if left overnight and place them in lost property. You will not receive a free padlock.
	11.1d	For hygiene and/or security reasons certain items may be disposed of immediately.
	11.1e	Lockers are only to be used when using Strathclyde Sport.
	11.1f	Lost Property will generally not be kept on site for more than two weeks. Unclaimed items will be passed to the Police or disposed of.

12.1 Merchandise	12.1	Strathclyde Sport will refund any Member or user, or exchange any item purchased by any Member or user, in respect of Merchandise sold by Strathclyde Sport, where such Merchandise is returned by the User unopened within 30 days of purchase and with a receipt.
	12.1a	Under no circumstances will water bottles, food, drink, perishable items or towels be refunded or exchanged.
	12.1b	Strathclyde Sport accepts no responsibility for faults to Merchandise caused by accident, neglect, misuse or normal wear and tear.
	12.1c	Where the Member believes that their item of Merchandise is faulty, they may contact a member of Strathclyde Sport staff to discuss the matter further with them. The manufacturer's terms and conditions of any merchandise supplied by a third party will supersede this Agreement.

13.1 Child entry	13.1	All members of Strathclyde Sport can bring children (U16s) in to use the pool, squash courts and sports hall with the child PAYG rate being applicable per child.
	13.1a	Non-member Staff and students of the university can also bring their children in by paying the PAYG public rate for themselves and child rate for each child.
	13.1b	In all cases, the accompanying adult must be taking part in the same activity as the children to supervise.
	13.1c	Only Strathclyde Sport members or University of Strathclyde Staff are permitted to bring in a child (U16) on a PAYG basis.
	13.1d	Only children 11 years and under are permitted to use the changing rooms of the opposite gender and must be accompanied by an adult at all times.

14.1 Children swimming	14.1	One adult can swim with one child under 4 with or without armbands.
	14.1a	One adult can swim with two children under 4, both must wear armbands.
	14.1b	One adult can swim with two children aged 4 to 7 with or without armbands.
	14.1c	One adult can swim with one under four and one child aged four to seven, only if the under 4 is wearing armbands.
	14.1d	Child aged 8 years and over: No restrictions with ratio but adult needs to be in the water.
	14.1e	If a child cannot support themselves in an upright position, then the adult supervision ratio must be reduced to 1:1.



THE QUEEN'S ANNIVERSARY PRIZES
2019 & 2021
For Higher and Further Education

UNIVERSITY OF THE YEAR
2012 & 2019
Times Higher Education

SCOTTISH UNIVERSITY OF THE YEAR
2020
The Times & The Sunday Times

The place of useful learning

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