

This is to certify that

## University of Strathclyde - Library and Information Resources

Andersonian Library Curran Building 101 St James Road Glasgow G4 0NS

meets the criteria of

## **Customer Service Excellence**

in accordance with the requirements of the Cabinet Office's Customer Service Excellence Standard

Certificate Number 19/0898

Initial Recognition Date 18th November 2019

Expiry Date 18th November 2025

Issue Date 6th January 2023

Revision **00** 

Signed

on behalf of Centre for Assessment Limited





This certificate remains the property of the Centre for Assessment and may be withdrawn without notice and is valid based on the above named organisation ensuring continued commitment to compliance against the harmonised standards as defined and or associated.

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